# Job Journal



# Phone Interview Tips That Will Help You Get Hired

While you're job searching, it's important to be prepared for a phone interview at a moment's notice. Many companies start the interview process with a phone call to discuss the job opportunity with a prospective employee, determine whether the candidate is a good fit, and gauge their interest in the position. In some cases, a phone interview may be the only interview you'll have.

In many cases, your interview will be scheduled in advance by email or phone. In others, you may receive a surprise phone call asking whether you're available to chat about the job.

Important: You never know when a recruiter or a networking contact might call and ask whether you have a few minutes to talk, so always answer the phone professionally, especially if the number is unfamiliar.

You should also make sure that your voicemail message is professional.

#### Why Companies Use Phone Interviews

Employers use telephone interviews as a way of identifying and recruiting candidates for employment. Phone interviews are often used to screen candidates to narrow the pool of applicants who will be invited for in-person interviews. A phone call is a relatively quick, low-effort way to determine whether a candidate is suitable.

They are also used to minimize the expense involved in interviewing out-of-town candidates. For remote positions, a phone interview may be the only option.

#### How To Prepare for a Phone Interview

Before you get on the telephone to interview for a job, review these phone interview tips and techniques so you can ace the interview and make it to the next round.

#### Research the Company

If you have advance notice of the interview, make sure to review the job description and take the time to research the company.

#### Prepare in Advance

Prepare for a phone interview just as you would for a regular inperson interview. Compile a list of your strengths and weaknesses, as well as a list of answers to typical phone interview questions. In addition, have a list of questions ready to ask the interviewer.

#### Show the Employer You're a Match

Take the time to match your qualifications to the job description so that you can speak to why you're a strong candidate for the position. Review your resume as well. Know the dates when you held each of your previous jobs, and what your responsibilities were.

#### Have Your Job Materials Nearby

You should feel comfortable and ready to discuss your background

and skills confidently during a phone conversation. Have a copy of your resume nearby, so that you can refer to it during the interview. Also, have a copy of the job posting and a copy of your cover letter if you sent one.

July 25, 2022

Tip: Consider creating a draft email or a new Word or Google file with all of the relevant information. That way, you'll have all the details-notes on the company, key points you want to emphasize during the interview, your cover letter, the job posting, and so onin one spot.

#### **Practice Interviewing**

Talking on the phone isn't as easy as it seems. As with an in-person interview, practice can be helpful. Not only will this help you rehearse answers to common phone interview questions, but it will also help you realize if you have a lot of verbal tics, fail to enunciate, or speak too quickly or too slowly.

For practice, have a friend or family member conduct a mock interview and record it so you can see how you sound over the phone. Once you have a recording, you'll be able to hear your "ums" and "uhs" and "okays" so you can practice reducing them in your conversational speech. It will also help you spot if you have a bad habit of interrupting or rambling.

Additionally, listening to the recording will help you pinpoint answers that you can improve.

*Tip:* If you don't have someone who can help, practice answering your own questions. You don't need to memorize answers, but having a sense of what you're going to say will help reduce your nerves and make your responses sound more natural.

#### Get Ready for the Call

Before the call, confirm all the details, including the date, time, and who you will be talking to. Be sure you know whether the interviewer is calling you or if you need to make the call.

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If something goes wrong and you miss the call, or the recruiter doesn't call on time, take a deep breath and try to stay calm. You should be able to get the call back on track or reschedule if need be.

*Important:* Use a quiet, comfortable, and private space with no distractions so you can focus on the interview.

If you'll be using your cellphone, make sure it's fully charged, and you are in a spot with good reception for the call. You may also find that standing during an interview helps you sound more energetic during the call.

#### **Proper Phone Interview Etiquette**

Review these guidelines for appropriate phone interview etiquette, so you make the best impression on your interviewer.

Answer the phone yourself. First, be sure to let family members and/or roommates know you are expecting a call. When you answer the phone, respond with your name. You can say, "This is Jane Doe" or "John Smith speaking!" That way, the interviewer will know they've reached the right person. Make sure to use an upbeat tone of voice (try smiling as you speak).

*Follow the interviewer's lead.* Some interviewers may wish to engage in a few minutes of small talk. Others may want to get right into the interview. Let the interviewer steer the beginning of the conversation, but be prepared to talk about the weather or make other small talk.

*Listen carefully to the interviewer*, and don't start speaking until the interviewer finishes the question. If you have something you want to say, jot it down on your notepad and mention it when it's your turn to talk. It can also be helpful to jot down the question (or at least some keywords).

*Don't worry if you need a few seconds to think of a response,* but don't leave too much dead air. If you need the interviewer to repeat the question, ask.

#### **Tips for Acing a Phone Interview**

Follow these tips for a successful phone interview:

*Create a checklist.* Review the job posting and make a list of how your qualifications match the hiring criteria. Have the list available so you can glance at it during the interview.

*Have your resume handy.* Keep your resume in clear view (either on the top of your desk, or tape it to the wall) so it's at your fingertips when you need to answer questions.

Be prepared to take notes. Have a pen and paper handy for note-taking.

*Don't get interrupted.* Turn off call waiting so your call isn't interrupted. Put your cellphone on "Do not disturb" so you won't hear beeps or buzzes from apps, text messages, and so on.

*Reschedule if you need to.* If the call wasn't scheduled and isn't at a convenient time, ask if you could talk at another time and suggest some alternatives.

*Clear the room.* Evict the kids and the pets. Turn off the music and the TV. Close the door.

Use a landline. If you have a landline, use that instead of your cellphone. That way, you'll eliminate the possibility of poor reception

or dropped calls.

#### Do's and Don'ts During the Call

- **Do** use Mr. or Ms., followed by the interviewer's last name. Only use their first name if they ask you to.
- Don't smoke, chew gum, eat, or drink.
- **Do** keep a glass of water handy, though. There's nothing worse than having a tickle in your throat or a cough starting when you need to talk on the phone. Have a glass of water ready so you can take a quick sip if your mouth gets dry.
- **Do** smile. Smiling will project a positive image to the listener and will change the tone of your voice. It can also be helpful to stand during the interview, since this typically gives your voice more energy and enthusiasm.
- **Do** focus, listen, and enunciate. It's important to focus on the interview, which can be harder on the phone than in person. Be sure to listen to the question, ask for clarification if you're not sure what the interviewer is asking, and speak slowly, carefully, and clearly when you respond. It's fine to take a few seconds to compose your thoughts before you answer.
- **Don't** interrupt the interviewer.
- **Do** take your time. It's perfectly acceptable to take a moment or two to collect your thoughts.
- **Do** take notes. It's hard to remember what you discussed after the fact, so take brief notes during the interview.
- **Do** give short answers. It's important to stay focused on the questions and your responses.
- **Do** have questions ready to ask the interviewer. Be prepared to respond when the interviewer asks whether you have any questions for him or her.

*Tip:* Remember that your goal is to move to the next stage of the interview process. At the end of your conversation, after you thank the interviewer, ask about the next steps.

#### Follow Up After the Interview

As the interview winds down, make sure to thank the interviewer:

- Ask for the interviewer's email address, if you don't already have it.
- Send a thank-you email immediately, thanking the interviewer and reiterating your interest in the job.
- You can also use your thank-you note as a way to provide information on anything regarding your qualifications that you didn't get a chance to mention during the phone interview.

When the interview is over, carefully review any notes you were able to take during the conversation. Jot down the types of questions you were asked, how you responded, and any follow-up questions you may have if you have an opportunity for an in-person interview or a second-round phone interview or even a job offer.

#### Key Takeaways

- Telephone interviews are used to screen candidates to narrow the pool of applicants who will be invited to interview in person.
- Prepare for a phone interview just as you would for an in-person interview. Be prepared to respond to questions and share information about your credentials.
- Set up a quiet and private space with no distractions for the call, so you can focus on the interview.
- Send an email thank-you note reiterating your interest in the job.

Doyle, Alison. "Phone Interview Tips That Will Help You Get Hired." *The Balance Careers*, Dotdash, 19 July 2022, https://www.thebalancecareers.com/how-to-ace-a-phone-interview-2058579.

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Step 1 Enroll at. https://mwejobs.maryland.gov

Step 2 Create a résumé in the system.

Step 3

Schedule your one-on-one appointment (see below for contact information).

#### Step 4

Bring copies of your résumé, cover letter or other job search materials to your appointment.

#### Contact Us

#### 410-341-8533 Ext 0

Job & Career Specialists YoVanda Brown Bill Draucker Jorge DeJesus Jr. Andrea Kenney Killian Walker Twanda Stanley

#### Veterans Representative

J. Zack Walker Cherice Johnson Christina Williams

Reentry Navigator Open Position

Email: dlwdalsalisbury-LABOR@maryland.gov

> 31901 Tri-County Way Salisbury, MD 21804



www.labor.maryland.gov



#### **Résumé Reviews**

Not getting any interviews? Have your résumé reviewed by a Job Service Specialist to discuss up to date résumé ideas and formatting tips to get your résumé to the top of the pile.

#### Job Search Techniques

If you are frustrated from navigating through endless job boards, social networking sites and piles of newspapers, we can help you mainstream your job search and learn to focus on finding the right job.

#### Interviewing Tips

Learn how to get prepared for your upcoming interview and how to best answer questions about employment gaps, terminations and other sticking points that can be tricky, and what questions you need to ask the employer.

#### Labor Market Consultation

Explore resources that will help you to research careers, industries and find information about specific occupations. By utilizing the most up-to-date labor market information available for salaries, job outlook and training, we can help you make more informed decisions in your job search.

#### **Effective Online Job Applications**

We can assist you through the sometimes complicated process of completing online applications from setting up an email account to copy and pasting your résumé into the application.

#### **Job Skills Identification**

Finding transferrable job skills while changing careers can be difficult, we can help you explore your past experience and learn how to translate those skills to another field.

#### **Resources for Job Seekers**

There are many resources for job seekers from getting funding to go back to school to veteran services to computer training, ask how the One-Stop can help you in finding your next career.

#### Ask Us to Design a Custom Consultation to Meet Your Needs

Meet one on one with a Job Service Specialist to further discuss problems you are encountering during your job search and how to overcome them with confidence.

Maryland's American Job Center networks are an equal opportunity employee/program committed to diversity in the workplace. We do not discriminate on the basis of race, religion, color, see, age, sexual orientation, national origin, or disability, Auxiliary aids, interpreter services, and reasonable accommodations are available upon request at local American Iob Centers.

EMPLOYER	POSITIONS AVAILABLE	HOW TO APPLY
Acme	Ongoing recruitment	Apply online at
	Store Associate	https://www.acmemarkets.com/
	Meat Cutter	
	In-Store Shopper	
	Night Crew	
	Pharmacy Clerk	
	Cake Decorator	
	Pharmacy Technician	
Advance Auto Parts	Store Hourly	Apply on line at
	Store Driver	https://www.advanceautoparts.jobs/
	Salesperson	
Anchorage Healthcare Center	Nurse Aide (non-certified, CNA Trainee)	Apply online at
	GNA	https://jobs.apploi.com/profile/communicaref
	Certified Medication Aide	amily
Applebee's	Bartender	Apply online at
	Server	https://www.applebees.com/en/restaurant-
	Carside To-Go Specialist	jobs
	Host	1000
	Line Cook	
Atlantic General Hospital	AGHS Rad Tech/Medical Office Assistant	Apply online at
	CNA	https://www.atlanticgeneral.org/Careers.aspx
	Central Processing Tech	
	Certified Coding Specialist	
	Certified Pharmacy Tech	
	Collections Specialist	
	Medical Office Assistant	
	Medical Receptionist	
	Nurse Tech (CNA)	
	Peer Recovery Specialist	
	Public Safety Officer	
	Registration Specialist	
	Scheduler	
	Secretary/Nurse Technician	
	Surgical Tech	
Atlantic Tractor - Salisbury,	Accounts Payable Specialist (Salisbury)	Apply online at
Pocomoke	Turf Equipment Salesperson (Salisbury)	https://www.atlantictractor.net/employment
	Service Writer	
	Diesel Technician	
	Ready to Mow Technician (Pocomoke)	
	Lawn & Garden Salesperson (Pocomoke)	

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BesTemps - Various locations	Accounting Associate	Apply online at
	Administrative Assistant	https://www.bestemps.com/looking-for-work/
	Assembler	
	Banquet Server	
	Carpenter	
	Dishwasher	
	Filter Technician	
	General Laborer	
	Grain Operator	
	Hospitality Worker	
	Housekeeper/Houseman	
	Industrial Maintenance Mechanic	
	Landscaping Assistant	
	Line Cook	
	Machine Operator	
	Maintenance Technician	
	Material Handler	
	Packaging Operator	
	Part Time Administrative Support Specialist	
	Pest Control Technician	
	Production Associate	
	Production Operator	
	Sales Associate	
	Shipping and Receiving Supervisor	
	Sign Installer	
	Warehouse Associate	
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Big Lots	Store Associate/Stocker	Apply online at https://careers.biglots.com/
	Freight Processing Lead	
Blind Industries	Cutting Operations Associate	Apply online at https://www.bism.org/career
Blue Water	Berlin	Apply online at https://bwdc.com/
	Pool Attendant	
	Snack Bar Attendant	
	Cook	
	Lifeguard	
	Housekeeper	
	Guest Service Specialist	
	Ocean City	
	Front Desk Agent	
	Houseman	
	Snack Bar Attendant	
	Housekeeper	
	Reservations Specialist	
	Snack Bar Supervisor	
	Maintenance Technician	
	Whaleyville	
	Maintenance Technician	
	Activities Supervisor	
	Camp mRanger	
	Housekeeper	
	Camp Host	
	Camp Store Associate	
	Snack Bar Attendant	

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Bob Evans Restaurant	Kitchen Prep	Apply online at http://careers.bobevans.com/
	Host/Cashier	
	Assistant Manager	
	Carryout	
	Server	
	Key Supervisor	
	General Manager	
	Grill Cook	
	Front of House	
	Back of House	
	Dishwasher	
Boscov's	Sales Associate	Apply online at https://www.boscovs.com/
	Department Manager	
Burlington	Shortage Control Lead	Apply online at https://burlingtonstores.jobs/
	Store Associate-Shortage Control	
	Retail Receiving Associate	
	Retail Sales Associate	
	Cashier Associate	
	Retail Store Supervisor	
	Retail Store Closing Lead	
Carrabba's Italian Grill - Ocean	Assistant Kitchen/Culinary Manager	Apply online at
City	, , , ,	https://www.carrabbas.com/careers
,	Ongoing recruitment	
	Prep Cook	
	Restaurant Busser	
	Dishwasher	
	Server	
	To-Go Specialist	
	Host	
	Bartender	
Chesapeake Shipbuilding	Ongoing recruitment	Apply online at
	Pipe Fitter/Plumber	https://www.chesapeakeshipbuilding.com/car
	Fabricator/Ship Fitter	
		eers
	Carpenter	
	Electrician	
	Welder Painter	
Chesapeake Utilities	CGS Apprentice/Rail Car	Apply online at https://chpk.com/
	Field Collector I	
	Field Coordinator I	
	Operations Assistant	
	Distributions Systems Technnician I	
	Meter Reader	
Chipotle Mexican Grill - Salisbur	γ, Ongoing recruitment	Apply online at https://jobs.chipotle.com/
West Ocean City	Restaurant Team Member - Crew	
City of Fruitland	Public Works Maintenance Worker I	Apply online at
	Utilities Field Service Technician I	https://www.cityoffruitland.com/
	Water Plant Operator	
	Waste Water Treatment Plant Superintendent	
		Annhu anlina at
City of Pocomoke	Water/Wastewater Lead Operator	Apply online at
	Public Works General Laborer	https://www.cityofpocomoke.com/info/jobs
	Police Communications Operator	
	Entry Level/Lateral Police Officer	

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City of Salisbury	Administrative Assistant I/II	For job descriptions and to print application go
	Electrician/Signal & Lighting Tech	to https://salisbury.md/departments/human-
	Field Ops Tech Crew Leader	resources/careers
	Field Ops Tech	
	Meter Tech I	**Some jobs require special licenses. Please
	Utility Tech I	check job description for more details.
	Wastewater Plant Mechanic	
	Wastewater Treatment Plant Operator I	
	Water Plant Maintenance Operator	
	Water Plant Operator I/II	
	Police Communications Officer	
	Quartermaster	
	Records Management Technician	
	Victim/Witness Coordinator	
	Bus Operator	
	Community Programs Specialist	
	Field Operations Tech	
	Guest Services Associate	
	Zoo Educator	
Coastal Hospice & Palliative Care	· · ·	Apply online at
	Homemaker, Dietary Aide/Housekeeper	https://coastalhospice.org/careers/
	Certified Nursing Assistant	
Coca-Cola Consolidated	Delivery Merchandiser Trainee	Apply online at
	Warehouse Supervisor	https://cokeconsolidated.jobs.net/
	Warehouse Material Handler	https://cokeconsondated.jobs.net/
	Merchandiser	
	Delivery Merchandiser Presales	
	Delivery Merchandiser	
Comfort Keepers	Ongoing recruitment	Apply online at
	CNA Caregivers	https://www.comfortkeepers.com/offices/mar
	Long-Term Live-In Caregiver	yland/salisbury/careers/jobs
Compass Group	Cook	Apply online at
	Cook, Helper	https://careers.compassgroupcareers.com/
	Supervisor, Cook	
	Cashier	
	Housekeeper	
	Patient Transporter	
CVS	Shift Supervisor Management Trainee	Apply online at https://www.cvs.com/
	Trainee Pharmacy Technician	
	Retail Store Manager	
	Retail Store Associate	
	Pharmacy Technician	
Delaware Elevator	Apprentice	Apply online at
	Elevator Mechanic/Technician	https://delawareelevator.com/about/careers/j
	Drilling Helper	ob-opportunities/
	General Laborer	ob-opportunities/
	Welder	
	Service Representative	
Dick's Sporting Goods	Retail Cashier	Apply online at
	Retail Sales Associate	https://www.dickssportinggoods.jobs/
Dove Pointe	Direct Support Professional	Apply online at
	Mentor	https://www.dovepointe.org/careers
	Aide	
	Childrens Program Mentor	

Dunkin' Donuts - Salisbury,	Ongoing recruitment	Apply online at
Fruitland, Ocean City, Berlin,	Crew Member	https://www.delmarvadd.net/DunkinDonuts/j
Pocomoke	Production Crew	oinourteam.aspx
	Shift Leader	
	Assistant Manager	
	Store Manager	
Encompass Health	Floor Technician	Apply online at
	Rehab Nursing Tech I	https://encompasshealth.com/careers
Exelon Corporation	Rea Estate Specialist	Apply online at
·	Sr Real Estate Representative	https://jobs.exeloncorp.com/search/jobs
	Journeyman Lineman SCD NERC	
Express Employment	Legal Secretary/Paralegal	Apply online at https://www.expresspros.com/
Professionals	Service Advisor	P.P. 7
	Senior Relationship Manager	
	Voice Communications Technician	
	Compensation and Total Rewards Specialist	
	Administrative Assistant	
	Secretary/Treasurer	
	Delivery/Warehouse Associate	
	Junior Staff Accountant	
	Customer Service Representative	
	Filing Line Operator	
	Capsule Machine Operator	
	General Laborer	
	Clerk/Scanner	
	Claims Coordinator	
	Production Associate	
	Grain Operator	
	Sales Associate Accountant	
Five Guys - Salisbury, Ocean City	Ongoing recruitment	Apply online at https://www.joinfiveguys.com/
	Crew Member	
	Shift Manager	
	Assistant Manager	
	General Manager	
Food Lion	Salisbury	Apply online at
	Deli Bakery Sales Associate	https://foodlion.careerswithus.com/
	Produce Sales Associate	
	Cake Decorator	
	To Go Associate	
	Quality Assurance Associate	
	Perishable Associate	
	Center Store Associate	
	Customer Lead	
	Fruitland	
	Specialty Merchandise Associate	
	Pricing Coordinator	
	Produce Sales Associate	
	Center Store Associate	
	Perishable Associate	
	Sales Associate (Cashier)	

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	BerlinFrozen Food Dairy AssociateProduce Sales AssociateCenter Store AssociatePerishable AssociateCustomer Service LeaderDeli Bakery Sales AssociateCustomer LeadSales Associate-CashierTo Go AssociateCrisfieldDeli Bakery Sales AssociateCustomer LeadTo Go AssociateCustomer LeadTo Go AssociateCustomer LeadTo Go AssociateCustomer LeadTo Go AssociateCustomer Service LeaderSales Associate (Cashier)Ocean CityPerishable AssociateCake DecoratorCenter Store LeadSales Associate CashierCustomer Service LeaderTo Go AssociateCaseonal AssociateCenter Store LeadSales AssociateSeasonal AssociateCenter Store AssociateSeasonal Resort FloaterSpecialty Merchandise AssociateCenter Store ManagerPrincess AnneProduce Sales AssociatePerishable AssociatePerishable AssociateDeli Bakery Sales AssociateDeli Bakery Sales Associate	
Genesis Health Care	Sales Associate (Cashier) Cook Paid Nurse Aide Training Driver Geriatric Nursing Assistant (GNA) Dietary Aide Bookkeeper	Apply online at https://www.genesiscareers.jobs
The Green Turtle - Salisbury	Certified Medicine Aide (CMA) Ongoing recruitment Bartender Cook Dishwasher Host Server	Apply online at https://thegreeneturtle.com
Harbor Freight & Tools - Salisbury, Pocomoke, Berlin	Retail Sales Associate (Salisbury, Pocomoke) Retail Stocking Associate (Salisbury, Pocomoke) Store Manager (Berlin) Retail Sales Manager (Berlin) Retail Sales Supervisor (Salisbury)	Apply online at https://harborfreightjobs.com/

Harrison Senior Living	Geriatric Nursing Assistant	Apply online at
	CMT	https://harrisonseniorliving.com/
	Activities Aide	
	Dietary Aide	
	Housekeeper	
	Cook	
Home Depot (Salisbury, Berlin)	Ongoing recruitment	Apply online at
	Asset Protection Specialist	https://careers.homedepot.com/
	Designer-Kitchen/Bath	
	Merchandising	
	Freight/Receiving	
	Store Support	
	Cashier	
	Department Supervisor	
	Customer Service/Sales	
	Lot Associate	
Hudson Behavioral Health	Peer Recovery Specialist	Apply online at
	Behavioral Health Aide	https://hudsonhealth.org/careers/
	Residential Case Manager	
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	To Go Specialist	https://jobs.longhornsteakhouse.com/location
	Host	s/locations
	Server	3/10/2010/13
	Line Cook	
	Bartender	
Lowe's - Salisbury, Pocomoke	Salisbury	Apply online at https://jobs.lowes.com/
Lowe's - Salisbury, Focomoke	Merchandising Service Manager	Apply online at https://jobs.iowes.com/
	Fulfillment Associate	
	Pocomoke	
	Retail Sales	
	Sales Associate	
Lower Shore Clinic	PRP Peer Specialist	Apply online at
	OMH Medical Assistant	https://www.lowershoreclinic.org/careers
	PCP Medical Assistant	
	Residential Peer Specialist	
	Home Health Aide	
	CNA/GNA	
	Residential Community Health Worker	
	Personal Care Aide	
Marshall's - Salisbury, Ocean City	Retail Stockroom Supervisor (Salisbury)	Apply online at https://jobs.tjx.com/
	Retail Cleaning Associate	
	Retail Merchandise Associate	
Maryland Department of	Driver Skills Test Examiner (Wicomico)	Apply online at
Transportation		https://www.governmentjobs.com/careers/md
		otmd
Ocean Pines Association	Swim Instructor	Instructions to apply at
	Aquatics Front Desk Facility Coordinator	https://oceanpines.org/web/pages/work-here
	Dispatch/Communications Officer	
	Golf Maintenance Laborer	
	Prep & Line Cook	
	Server	
	Bartender	
	General Laborer	
	Lifeguard	

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Olive Garden	Ongoing recruitment	Apply online at
	Dishwasher	https://jobs.olivegarden.com/search/searchjob
	Line Cook	S
	Prep Cook	
	To Go Specialist	
	Host	
	Busser	
	Server	
	Bartender	
Ollie's	Seasonal Sales Associate	Apply online at https://www.ollies.us/careers/
Outback Steakhouse - Salisbury,	Ongoing recruitment	Apply online at
Ocean City	Delivery Driver	https://www.outback.com/careers
	Bartender	
	Dishwasher	
	Prep Cook	
	Restaurant Busser	
	Line Cook	
	Server	
	Host	
	To-Go Specialist	
Panera Bread - Salisbury, Ocean	Ongoing recruitment	Apply online at https://jobs.panerabread.com/
City	Manager	
	Night Baker	
	Associate	
Peninsula Home Care	Ongoing recruitment	Apply online at
	Home Health Aide (HHA)	https://www.peninsulahomecare.com/careers/
	Occupational Therapy Assistant	
	Physical Therapy Assistant	
Pep Boys	Automotive Technician B	Apply online at https://careers.pepboys.com/
	Automotive Mechanic	
	Assistant Service Manager	
	General Service Technician	
	Technician B	
	Customer Service Advisor	
Pepsi	Beverage Equipment Shop Support	Apply online at
	Beverage Equipment Trainee	http://www.pepsibottlingventures.com/job
	Production Maintenance Mechanic	
	Warehouse Associate	
	Beverage Equipment Service Tech A	
	Fleet Tech B	
	Delivery Driver Pepsi (Trainee DOT)	
	Merchandiser	
Perdue Farms - Salisbury	Diesel Fleet Technician	Apply online at
	Edible Oil Refinery Supervisor	https://www.perduecareers.com/
	End User Computing Technician	
	Feed Mill Driver	
	Grain Operator	—
	Lab Technician I	
	Maintenance Mechanic	
		I
	Maintenance Support Coordinator	I
	Maintenance Tech I	
	Micro Health Services Tech 4	

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	Panel Operator	
	Production Associate	
	Production Associate Line Lead	
	Regional Payroll Specialist	
	Settlement Clerk	
	Shipping Clerk	
	Soybean Crush Operator	
	SPC Checker	
	Transportation Coordinator	
Piedmont Airlines	Customer Service Agent Aircraft Avionics Technician	Apply online at https://piedmont.jobs.net/
	Inflight Training Coordinator	
	Aircraft Records Clerk	
	Aircraft Records Analyst	
	Flight Attendant	
Plymouth Tube	Production Operator	Apply online at
,	Maintenance Technician	https://www.plymouth.com/careers/
Quality Staffing	Wicomico	Apply online at https://easternshorejobs.com/
	Alignment Technician	
	Janitorial General	
	Soldering Assembler	
	Facilities Maintenance Technician	
	Packaging Tech	
	Lead Custodian-Supervisor	
	Warehouse Associate	
	Delivery Truck Driver	
	Restaurant Staff	
	Security Systems Technician	
	Client Services Associate Worcester	
	Scale House Attendant	
	Somerset	
	Food Production Worker	
	Plant Worker & Packer RF Assembler	
	Filter Technician	
	Filter Assembler	
Red Lobster	Ongoing recruitment	Apply online at https://www.redlobster.com/
	Line Cook	
	Server Assistant/Busser/Host	
	Bartender	
	Server	
	Prep Cook	
	Dishwasher/Utility	
Royal Farms - Salisbury,	Ongoing recruitment	Apply online at
Fruitland, Princess Anne, Berlin,	Assistant Store Manager	https://my.peoplematter.com/mja/royalfarms
Ocean City	Customer Service Associate	JobApp/GetBusinessUnits
Available positions vary by	Customer Service Leader	
location	Kitchen Manager	
	Facilities/Maintenance	
	Shift Leader	
	Store Manager	

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Ruby Tuesday - Fruitland &	Ongoing recruitment	Apply online at
Pocomoke	Tue-Go Specialist	https://www.rubytuesday.com/careers
	Host/Server Assistant	
	Server	
	Kitchen Prep/Salad Bar Prep	
	Dishwasher	
	Bartender	
	Cook	
Salisbury University	Maintenance Mechanic Sr.	Apply online at
Sansbury Oniversity	Storekeeper I	https://www.salisbury.edu/administration/ad
	Banquet Server - As Needed for Events	ministration-and-finance-offices/human-
	Food Service Assistant	resources/careers/index.aspx
	Cashier	
	Housekeeper Assistant	
Sam's Club	Maintenance Custodian Associate	Apply online at https://careers.walmart.com/
	Member Frontline Cashier	
	Merchandising and Stocking Associate	
	Freezer, Cooler and Deli Stocker Associate	
	Member Specialist	
	Cake Decorator	
	Personal Shopper	
	Member Team Lead	
	Produce Associate	
	Baker & Packager Associate	
	Prepared Meals and Rotisserie Chicken Associate	
	Member Assist Cart Attendant	
	Cafe Associate	
	Meat Cutter and Wrapper	
Shore Up - Wicomico, Worcester,	Home Energy Data Entry Clerk	Download application at
Somerset	Scanner/Intake Worker	https://shoreup.org/employment/join-our-
	Substitute Driver	team/ and email to
	Weatherization Auditor	humanresources@shoreup.org
	Health Services Assistant	
	Receptionist/Intake Worker	
	Certified Nursing Assistant	
	Substitute Teacher	
	Nutrition Aide	
	Bus Aide	
	Bus Driver	
	Custodian	
	Child Development Associate Trainee	
	Teacher I	
	Teacher II	
	Teacher's Aide	
Somerset County	Correctional Officer	Apply online at
	Emergency Communications Specialist	https://www.somersetmd.us/services/employ
	Groundskeeper	ment_opportunities.php
	Mosquito Control Technician	
	Equipment Manager	

SP Industries - Pocomoke	Machinist I	Apply online at
	Picker/Packer	https://www.themuse.com/profiles/spindustri
	Maintenance Mechanic	es
	IT Support Specialist	
	Assembler I	
	Machine Processor I	
	Shipping & Receiving Clerk	
	Packaging Machine Operator	
	Mold Press Operator Plastic Fabricator	
	Planner II	
Chanles		Analy and a st
Staples	Ongoing recruitment	Apply online at
	Retail Inventory Specialist	https://retailcareers.staples.com/
	Retail Sales Technology Supervisor Retail Sales Print Associate	
	Retail Sales Technology Associate Retail Sales Associate	
	Retail Operations Supervisor	
	Retail Sales Print Supervisor	
State Of Maryland	Computer Network Specialist II (Wicomico)	Apply online at https://jobapscloud.com/MD/
State Of Maryland	Computer Network Specialist I (Wicomico)	Apply online at https://jobapscioud.com/wiD/
		4
	Peer Recovery Specialist I, Certified (Wicomico)	-
	Direct Care Assistant I (Wicomico)	4
	Radio Technician III (Wicomico) Fiscal Accounts Clerk I (Worcester)	-
	Field Aide (Wicomico, Worcester, Somerset)	-
		-
	Mosquito Control Field Technician/Field Supervisor/Field Aide (Wicomico, Worcester, Somerset)	
	Medical Care Program Associate I (Somerset)	
	Natural Resources Technician I (Somerset)	
Sun Communities - Berlin	Guest Services Coordinator	Apply online at
	Hospitality Host	https://careers.suncommunities.com/viewalljo
	Resort Housekeeper	bs/
	Resort Maintenance Technician	
	Store Clerk	
	Store Supervisor	
Sysco - Pocomoke	Outside Sales Representative	Apply online at https://careers.sysco.com/
	Account Coordinator Contract Sales	
	CDL A Local Delivery Truck Driver	
	Warehouse Order Selector	
Target	Ongoing recruitment	Apply online at https://jobs.target.com/
	Specialty Sales (Style, Beauty or Tech)	
	Guest Advocate (Cashier or Front of Store	
	Attendant/Cart Attendant)	
	GM and Food (General Merchandise, Closing,	
	Fulfillment, Inbound, Food & Beverage)	

Texas Roadhouse - Fruitland	Server	Apply online at
	Line Cook	https://careers.texasroadhouse.com/
	Server Assistant-Busser	
	Line Cook-Broil/Grill	
	Baker Dishwasher	
	Host	
	То Go	
īdal Health	Administrative Assistant	Apply online at
	Audiovisual Technician	https://www.tidalhealthcareers.org/
	CNA Trainee	
	Client Support Technician	
	Console Operator	
	Coordinator-Referral	
	Coordinator-Activities	
	Courier	
	ENDO Procedural Tech	
	Food Service-Cafeteria Aide	
	Food Service-Catering Associate	—
	Food Service-Cook	—
	Food Service-Utility Aide	
	Laboratory Information Coordinator	
	Manager-Investigational Drug Services	
	Medical Assistant	
	Medical Transcriptionist	
	Nursing Assistant	
	Nursing Office Coordinator	
	Parking Attendant	
	Patient Care Tech II	
	Patient Care Technician I	
	Patient Service Representative	
	Pharmacy Tech	
	Phlebotomy Technician	
	Pulmonary Technician	—
	Radiologic Technologist	
	Receptionist-Security	—
	Referrals/Authorization Coordinator	—
	Registrar	
	Representative-Patient Account	
	Scanner	
	Scribe	
	Security Guard	
	Security Guard	—
	Supervisor-Outreach Lab	
	Surgical Scheduler/Medical Assistant	—
	Surgical Technologist	
	Technician-Certified Central Processing	—
	Technician-Pharmacy Certified	

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	Telesitter		
	Unit Secretary		
TJ Maxx - Ocean City	Merchandise Associate	Apply online at https://jobs.tjx.com/	
Town of Berlin	Administrative Assistant Stormwater Laborer Assistant Superintendent of Water Wastewater Spraysite Operator Police Communications Officer	Apply online at https://berlinmd.gov/employment/	
Town of Ocean City	Plant Operator I	Get detailed job description and apply online	
	Heavy Equipment Operator		
	Firefighter/EMT IV Paramedic	<pre>https://oceancitymd.gov/oc/departments/hum an-resources/employment/</pre>	
	Vehicle Equipment Technician II		
	Camp Horizon Day Camp Counselor		
	Casual Labor		
	Building Maintenance Worker		
	Skate Park Worker		
	Temporary Parks Worker		
	Police Data Clerk		
	Surf Rescue Tech/Lifeguard		
	Boardwalk Comfort Station Attendant		
	Maintenance Worker		
	Dispatcher		
	Tennis Attendant		
	Concessions Worker		
	Bus Driver		
	Solid Waste Worker I & II		
	Bus Maintenance Tech I		
	Tram Driver		
	Tram Conductor		
Tri-County Council for the Lower Eastern Shore of Maryland	Driver-Public Transit Operations Manager	Apply online at https://tcclesmd.org/	
	Job Counselor Support Staff Administrative Clerk Case Worker Certified Child Care Worker		
Ulta Beauty - Salisbury, Ocean City	Beauty Advisor       Apply online at https://careers.ulta.com         Assistant Stylist (Salisbury)       Prestige Beauty Advisor         Hair Stylist       Retail Sales Manager (Ocean City)         General Manager (Ocean City)       Entertion of the second secon		
UMES	Administrative Assistant II Administrative Assistant I	Apply online at https://umes.peopleadmin.com/	
Vacasa - Ocean City	Property Caretaker Owner Relations Manager Front Desk Specialist Linen Specialist Maintenance Technician Office Coordinator	Apply online at https://www.vacasa.com/careers/positions	

Verizon	Spanish Bilingual Retail Sales Representative	Apply online at	
		https://www.verizon.com/about/work/	
Walmart - Salisbury, Fruitland	Stocking & Unloading	Apply online at https://careers.walmart.com/	
	Online Orderfilling and Delivery		
	Health & Wellness		
	Service Shop Technician III Service Shop Entry Technician		
	Service Shop Preventative Maintenance		
	Technician		
	Service Shop Repair Technician		
	Hourly Supervisor and Training		
	General Merchandise		
	Fuel Station		
	Food & Grocery		
	Cashier & Front End Services		
NROC	Auto Care Center	Angle colleget	
WBOC	Show Producer	Apply online at https://www.drapermediajobs.com/jobs/	
	Accountant Promotions/Event Assistant	https://www.urapermediajobs.com/jobs/	
	Traffic Coordinator		
	Radio Account Executive		
	Media Specialist		
Nest Marine - Ocean City	Assistant Manager	Apply online at	
,	Cashier	http://www.lifeatwestmarine.com/	
	Sales Associate		
Nicomico County	911 Specialist I	Apply online at	
	Administrative Office Supervisor	http://www.wicomicocounty.org/jobs.aspx	
	Associate Equipment Operator		
	Audio/Visual Tech		
	Audiovisual Technician		
	Chef/Kitchen Manager		
	Correctional Officer I		
	Crew Leader		
	Department Assistant		
	Events & Services Coordinator		
	Facilities Maintenance Technician		
	Facility/Grounds Worker		
	Ferry Operator		
	Human Resources Assistant		
	Lead Equipment Operator		
	Maintenance Mechanic		
	Maintenance Technician		
	Mechanic-Airport		
	Office Associate		
	Police Communications Specialist I		
	Project Coordinator II		
	Purchasing Specialist		
	Solid Waste Superintendent		
	Athletic Complex Seasonal Worker		
	Concessions Manager		
	Concessions Staff		

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	Convenience Center Attendant	7
	Cook	7
	Court Security-Civilian	1
	Crossing Guard	1
	Emergency Management Technician	-
	Encore Chef	-
	Encore Concessions	-
	Encore Server	-
	Kids Klub After School Staff	-1
	Kids Klub Summer Camp Staff	
	Mosquito Control Technician	
		-
	Mower Operator	4
	Park Ranger	4
	Pemberton Nature Camp Counselor	
	Pemberton Nature Camp Director	
	Program Coordinator-Youth Sports & Special Events	
	Rig Crew Member	
	Stagehand	
	Weed (Lead) Control Coordinator	
Wicomico County Public Schools	Certified Nursing Assistant Home School Liaison Contractual Transportation Positions Maintenance Foreman-HVAC Contractual Food Service Worker	Apply online at https://www.applitrack.com/wcboe/onlineap /default.aspx
Wicomico Public Library	Reader Van Coordinator	Apply online at
	Mobile Services Assistant	http://www.wicomicolibraries.org/employme
WMDT	Master Control Operator Technical Director Studio Technician	Apply online at https://www.wmdt.com/abou us/job-openings/
Worcester County	Jury Commissioner Emergency Communications Supervisor Emergency Communications Specialist I Emergency Communications Specialist Trainee Correctional Officer Trainee Office Assistant III Landfill Operator I-II Crew Leader Transfer Station Attendant Building Maintenance Mechanic I Roads Worker V Temp Roads Worker Roads Worker IV General Laborer/Maintenance Worker I Concession Monitor Law Enforcement Support	Apply online at https://worcesterhr.co.worcester.md.us/
	Legal Assistant	
Worcester County	Personal Supports Facilitator	Apply online at https://wcdcservices.org/

Worcester County Public Schools	WOW Summer Program Coordinator Custodian II Contractual Food Service Worker Educational Assistant	Apply online at https://worcestermd.tedk12.com/hire/index.a spx Apply online at https://worcesterrecandparks.org/about- us/employment		
Worcester County Recreation and Parks	Bus or Van Driver Swim Lesson Instructor Referee Recreation Superintendent Concession Monitor			
Wor-Wic Community College	Building Attendant Child Care Aide Public Safety Officer	Apply online at https://www.schooljobs.com/careers/worwic?		
YesCare Health (formerly Corizon Health) - Westover	Medical Records Clerk Certified Nursing Assistant Administrative Assistant	Apply online at https://careers.yescarecorp.com/		
YMCA - Salisbury, Pocomoke	Richard A. Henson Family YMCA - Salisbury Membership Services Representative Stay & Play Child Watch Assistant Birthday Party Host Group Exercise Instructor Wellness Assistant Personal Trainer Gym Monitor Lifeguard Swim Instructor Sports Staff Cleaning Staff Day Camp Counselor Day Camp Coordinator <i>Lower Shore Family YMCA - Pocomoke City</i> Membership Services Representative After School Counselor Group Exercise Instructor Wellness Assistant Personal Trainer Lifeguard Water Aerobics Instructor Stay & Play Child Watch Assistant Cleaning Staff Day Camp Counselor Day Camp Counselor Stay & Play Child Watch Assistant Cleaning Staff Day Camp Counselor Day Camp Coordinator	Apply online at http://www.ymcachesapeake.org/employment		

# DEPARTMENT OF LABOR Maryland Workforce Exchange July 25, 2022 - July 29, 2022

J	Job Order Number	<b>Company</b> Carter's Electric		Position	Positions open
	1613594			Electrician/Electrician Helper	5
B	1613785	R.E. Mich	nel Company, Inc.	Warehouse/Driver	1
S	1611491	Al	llan Myers	Lowbed Driver	1
	1610953	Jubilant Cadista Pharmaceuticals, Inc.		Packaging Supervisor	1
	1609947	Chesapeake Utilities Corporation		Meter Reader	1
	1613245	Bel-Art Products		Assembler I	1
	1610446	CCBCC Inc		Delivery Merchandiser	1
	1611605	Sherwin-Williams Company		Store Associate	1
	1613769		Coach	Sales Associate	1
	1610342	Sun	belt Rentals	HVAC Technician	1
	1614029	K&L N	licrowave, Inc.	Master Production Scheduler	1
	1611561		Verizon	Field Operations Manager	1
<b>V</b>	1610417	Ι	Frito Lay	Route Sales Representative	1
	1611380	BAYADA Home Health Care,		Registered Nurse (RN)	1
	1614324	Quality Staffing Services, Inc.		Impact Coordinator	1
	1607549	Salisbury University		Maintenance Mechanic Sr.	1

# Visit mwejobs.maryland.gov for Additional Information & Instructions to Apply

"Maryland's American Job Center system, a proud partner of the American Job Center network, is an equal opportunity employer/program committed to diversity in the workplace. We do not discriminate on the basis of race, religion, color, sex, age, sexual orientation, national origin, or disability. Please contact a local American Job Center to make arrangements for auxiliary aids, interpreter services, and reasonable accommodations."









The Job Journal 07.25.2022 Attention Job Seekers -Looking for something new? Work in Maryland's Coast!



# WORCESTER COUNTY, MD

# Connecting the community with local jobs and careers Find your new seasonal, part-time or full-time career on the Job Board

# www.workmarylandscoast.org



No account is needed to view available jobs!



For more information contact: Workforce Development Specialist Nancy Schwendeman, 410-632-3112 x2120 nschwendeman@marylandscoast.org



# **CAREER & TRAINING** SERVICES

The Lower Shore Workforce Alliance (LSWA) receives funding to provide Workforce Innovation and Opportunity Act (WIOA) Title I training services. LSWA provides funding for a variety of training and supportive services and strives to meet each individual's specific needs. Such services include skills and career assessments, occupational skills training, career counseling and referral services, which allow participants to become economically self-sufficient.





#### **Training Courses**

To search for eligible trainings, please visit the Maryland Eligible Training Provider List

http://www.dllr.state.md.us/employment/ train/.



#### Not sure what you want to do?

My Next Move is an interactive tool for job seekers and students to learn more about their career options.

### HOW DO I APPLY Register in MWE

Register in the Maryland Workforce Exchange, https://mwejobs.maryland.g ov and create a resume

Speak with an Intake Coordinator

To see if you are eligible and to complete an application.



Lower Shore Workforce Alliance Located at the American Job Center CONTACT US 31901 Tri-County Way Salisbury, MD 21804

410-341-6010

WIOA Title I is an equal opportunity program. It is the policy of the Lower Shore Workforce Alliance that no person shall be subjected to discrimination on the grounds of race, color, gender, religion, national origin, sexual orientation, age, marital or parental status, or disability. Auxiliary aids and services are available upon request to individuals with disabilities. If you need special accommodations to participate in the program, please call 410-341-6515. TTY Users call via Maryland Relay

Service 7-1-1

SkillUp® Lower Shore American Job Center Register for Free Introductory Courses

# BUILD YOUR SKILLS

Get free training to build your skills and prepare for your next job through the SkillUp® Lower Shore program supported by Metrix Learning. Start with FREE work readiness courses!

Course Topics Include:

- Digital Literacy
- Internet Skills
- Communication
- Emotional Intelligence
- Business Etiquette
- Critical Thinking
- Word/Excel
  - ...and more!

**Effective Email** 



- Go to: http://lowershoreajc.skillupamerica.org/ 1.)
- Click "JOBSEEKERS" → "REGISTER FOR FREE" 2.)
- Fill out your information for instant access 3.)
- 4.) Take as many courses as you want for 180 days (6 months)

#### WHY E-LEARNING?

- Convenient Accessible 24/7 from any location with high speed internet access
- Flexible Matches your skill level and learning pace
- No cost No tuition or travel costs
- Customers completing assigned work readiness training will be granted access to 5000+ additional courses.

For access to additional training and career services, please contact Lower Shore Workforce Alliance:

Phone - (410) 341-6515

Email - Training@LSWA.org

https://lwsa.org http://www.metrixlearning.com

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# LOWER SHORE

# LOWER SHORE WORKFORCE ALLIANCE

# PARTNERSHIP

# ENGAGE

- Online Learning Platform
- Virtual Job Fair Events
- Survey Employers to Address
   Specific Needs
- Online Application for
   Participation

# EDUCATE

- Online Training Incentives: We pay tuition and cash incentives for completing.
- Educational Coaching
- Online Courses and Certifications

## This

program is funded by a grant provided by the Maryland RELIEF Act of 2021. It is the policy of the Lower Shore Workforce Alliance that no person shall be subjected to discrimination on the grounds of race, color, gender, religion, national origin, sexual orientation, age, marital or parental status, or disability. Auxiliary aids and services are available upon request to individuals with disabilities. If you need special accommodations to participate in the program, please call 410-341-6515. TTY Users call via Maryland Relay Service 7-1-1

# **EMPLOY**

- Re-Employment Incentives:
   We pay 50% of wages for four weeks.
  - Job Fairs/Recruitment Events
  - Job Readiness Training
  - **Career Counseling**



# EQUIP

- Transportation Assistance: We provide bus passes and other commuting options.
- Referral Network to Support
   Employees with Services
- Connect Businesses to Services and other Benefits

# For More Information:

David Noonan, Grant Manager 31901 Tri-County Way, Suite 113 Salisbury, MD 21804 Phone: (410) 341-3835, ext. 1103 Email: dnoonan@lswa.org Website: www.lswa.org



# Prepare for a Career in the Utility Industry!

Are you interested in a career in the utility industry? Wor-Wic Community College in partnership with Delmarva Power will hold FREE Information Sessions to discuss the career pathway. Registration is accepted on a first-come, first-served basis.

Next steps after the Information Sessions:

- 1) Pass the reading and math assessments to determine your eligibility.
- 2) Take the "Get Into Energy" Math and Test Preparation course at Wor-Wic. Topics covered to prepare you to take the Delmarva Power pre-employment examination are reading comprehension, basic math, job readiness and mechanical concepts. Tuition for the course is \$25.
- After you complete the course, you will take the Delmarva Power preemployment examination to determine your next steps in the process.



Reserve your seat today! Call us at 410-334-2815 or email dionesward@worwic.edu.

Virtual sessions will be held on June 28 at 10am and 6pm and July 21 at 6pm!

In-person sessions will be on July 12 at 10am and 6pm at Wor-Wic!



#### Metal fabricators are in demand!

Metal fabricator training is ongoing through a partnership with Wor-Wic Community College, Arcon Welding Training Center, Crystal Steel, Quality Staffing Services and the Lower Shore Workforce Alliance. The training is free thanks to grants from the Maryland Department of Labor EARN and Maryland Energy Administration.

Courses run Monday through Thursday for 17 weeks from 5:30-9:00pm. For more information, please contact Wor-Wic at (410) 334-2815, visit www.worwic.edu or email Dr. Rhonda Banks at rbanks@worwic.edu.

To be considered for the free metal fabrication career-changing training, contact Quality Staffing Services at 410) 742-2600 .

Free Metal Fabrication Training: M-Th, 5:30-9pm-August-Nov. 2022 + January-May 2023 To Be Eligible For Consideration, Candidates Must: • Be age 17 or older · Have a High School Diploma or GED · Be able to pass a pre-employment drug screen Display hand-arm steadiness Display strong near-vision to see details at close range Possess good depth perception and manual dexterity Be able to work in extremely hot/cold, dusty & noisy environments Be able to lift at least 50 lbs. unassisted · Be able to stand for long periods of time Be able to adjust controls with precision · Be able to recognize and solve problems Be able to work well with others and accept positive, constructive riticism that aids in growth Be able to supply and wear safety equipment (e.g. welding helmet afety glasses, gloves, steel toe boots and 100% cotton long sleev shirts) for up to 3.5 hours per day at a total cost around \$100 (Gear List will be provided) Maryland resident (Lower Shore preferred) · Be job ready Have reliable transportation Be able to support themselves for the duration of the training

The new Basic Metal Fabrication course will provide 238 hours of evening instruction and practice over 17 co Graduates of the training will be job and career ready and have entry level metal fabricator skills that are necessary to secure en ployment in the metal fabrication industry.

Wor-Wic Community College

Students will progress from basic blue print reading and industry math to fundamental A.I.S.C. fitting practices for a variety of metal shapes. This course includes safety for fabricators and an introduction to hand and power tools. Students will develop knowledge for working safely within the industry standards, recognize and avoid potential hazards, and receive OSHA trainings.

Metal fabrication students will measure, layout, form, cut and assemble metal pieces, then learn how to weld pieces together. Students will safely work with oxy-fuel and hand-held plasma cutters for cutting steel and incorporate thermal cutting processes.

Students will be able to identify and demonstrate understanding of the basic AWS welding symbols and various electrodes and their applications. Some welding techniques and procedures will be discussed, modeled, and practiced.

There will be an introduction to industry structures and processes and students will discover requirements to qualify as metal fabricators. Metal fabrication training includes 20% classroom and 80% shop time. To graduate, 75% or greater is necessary o written and hands-on skills exams.



Wor-Wic Community College Free Welding Training for Eligible Candidates Projected Dates: Nov 2022-March 2023 & May-Sept 2023

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- To Be Eligible For Consideration, Candidates Must:
- Be age 17 or older
- Have a High School Diploma or GED
- Be able to pass a pre-employment urine drug screen
- Display hand-arm steadiness
- Display strong near-vision to see details at close range
- Possess good depth perception and manual dexterity
- Be able to work in extremely hot, dusty and noisy environments
- Be able to lift at least 50 lbs. unassisted
- Be able to adjust controls with precision
- Be able to recognize and solve problems
- Be able to work well with others and accept positive, constructive criticism that aids in growth
- Be able to supply and wear safety equipment (e.g. welding helmet, safety glasses, gloves, hearing protection, steel toe boots, jacket (100% wool, leather or cotton or hybrid of these materials) and 100% cotton long sleeve shirt) at est. cost \$150-\$250)
- Maryland resident (Lower Shore preferred)
- Be job ready
- Have reliable transportation
- Be able to support themselves for the duration of the training
- Commit to attend classes, be on time, work hard and not give up!

# Welders are in demand!

Welding training is ongoing through a partnership with Wor-Wic Community College, Arcon, Quality Staffing Services, Crystal Steel and the Lower Shore Workforce Alliance. This training is free thanks to a grant from the Department of Labor EARN Maryland grant.

For more information about the : course, please contact Wor-Wic at (410) 334-2815, visit www.worwic.edu or email Dr. Rhonda Banks at rbanks@worwic.edu. To be considered for the training, contact Quality Staffing Services at (410) 742-2600.

Stick, Flux Core, MIG and TIG Welding is a 455 hour course with 5 hours of instruction per day, Monday-Friday for 18.2 weeks. The course is designed to provide the entry level welder with the skills necessary to secure employment in the welding industry.

Students will begin by developing knowledge to work safely within industry standards and recognize and avoid hazards. Through instruction, discussion, modeling and practice, students will become proficient with blueprint reading, measuring, hand and power tools, and stick/MIG/flux core/TIG set-ups, processes and clean up.

Safely establish and utilize an oxy-fuel outfit for cutting of steel and the basics of the thermal cutting processes. Use power tools for preparation of base metals prior to welding, be able to use measuring devices and fit-up tools effectively.

Identify the AWS classification of electrodes and their application to the various welding procedures as well as the limitations of filler metals. Select the proper polarity and current requirements for various electrodes and identify the common welding processes used.

Recognize common weld discontinuities, defects and successfully inspect work to industry standards set forth in the "AWS D1.1 Structural welding code." Be aware of the requirements of a "Welder Procedure Specification."

Skills will be articulated verbally, in writing and by performance on quizzes, tests, a final exam and destructive bend test prior to seeking employment. Up to twelve welding qualifications may be earned for structural welding.

A welder qualification record (WQR) will be issued to successful completers. Training includes both classroom (20%) and shop instruction (80%).

The intent behind and expectation of the training is to obtain welding employment.









# Virtual Format CUSSING AND SALES SERVICE AND SALES NATIONAL RETAIL CERTIFICATION TRAINING Codwill and The National Retail Federation (NRF) have partnered to ffer a virtual format customer service and sales training.



#### Learn the following skills:

- Retail Fundamentals
- Communication and Teamwork
- Problem Solving
- Customer Service
- Inventory Tracking
- Payment Procedures and more!

Where: Virtual self-paced lessons

Length: I - 2 weeks

Contact: 443-669-5846 or digitialskills@goodwillches.org

NRF Certification exam upon completion of the training. **Internet access required.** 

goodwillches.org

Goodwill Purchased Strategy Industries of the Chesapeake, Inc.



# Serv Safe Training

# Course Info:

ONE DAY Online and Self-Paced Learn the vocabulary and pass the assessment test and receive your certification

## **Requirements:**

\* Complete intake form \* VALID email address and password \* Internet required through phone, tablet or computer

# Contact:

443-669-5846 digitalskills@goodwillches.org Recommended for the Food and Hospitality Industries

# Learn the Principles of Food Safety:

Food Safety Regulations The Importance of Food Safety Time and Temperature Control Good Personal Hygiene Safe Food Preparation Preventing Cross-Contamination Cleaning and Sanitizing HACCP (Hazard Analysis and Critical Control Points) Allergens

> Earn an official certificate documenting course hours and display your certificate on your resume!

# PHARMACY TECHNICIAN PROGRAM

Goodwill Industries of the Chesapeake, in conjunction with CVS Health and Baltimore City Community College, is proud to offer a Pharmacy Technician Program.

#### This 16 week program includes:

- Pharmacy Calculation:
- Pharmacy Theory
- CPR Training
- Pharmacy Tech Certification Exam

♦ CVSHealth

160 Hour Clinical Externship (M-F 9am-5pm)

#### **Eligibility Requirements**

Applicants must be 18 or older with a HS Diploma/GED and no criminal background. Must also pass TABE assessment, urinalysis and PPD screenings.

Students must pass all course requirements to obtain the Maryland Board Pharmacy Technician Certification.

# FOODWORKS MARYLAND FOOD BANK

# CULINARY JOB TRAINING PROGRAM



Food Works – Wicomico County is an opportunity to receive 12 weeks of intense culinary training! SERVSafe & assistance in job placement!

My time at FoodWorks was lifechanging, I always felt support in class and am now on my way to realizing my culinary dreams. I was really honored to go through the program. It made me want to get up and go every day.

#### Contact:

mdfoodbank.org/apply-foodworks Kerry Cleaver • kcleaver@mdfoodbank.org • 443.253.8605 • 410.334.2815 Monday – Friday 9:30am-6pm • Must be 18+

> WOR-WIC COMMUNITY COLLEGE

32000 Campus Dr, Salisbury, MD 21804

Where: Virtual Facilitator (only) When: Monday - Thursday 9am-4pm Length of training program: 16 weeks Contact: pharmtech@goodwillches.org

## **IN PARTNERSHIP** with



Goodwi

Industries of the Chesaneake Inc

goodwillches.org



# YOUR INSTITUTION, OUR MISSION

Telamon

### YOUR VISION, OUR MISSION



# **Telamon Corporation**

Young Adult Career & Education Program



Sheronda Brown sbrown@telamon.org 410-713-5822

www.telamon.org

Telamon is an equal opportunity employer and provider of services. Auxiliary aids are available upon request for those with a disability. Funding sources for our programs are available. Do you know an 18-24 year old who is not returning to college this fall, or struggling to enroll, due to multiple barriers?

Telamon's young adult program could help them navigate their barriers and help them return to college, more prepared and with an additional advocate.

Our Workforce and Career Training Division team members work with eligible participants to create a personalized education and/or workforce plan.

This FREE program complements your career counseling and educational services by providing job readiness, referrals, emergency assistance, supportive services, and tuition assistance.

Let us HELP you increase your completion rates and/or increase enrollment into your training programs!



Telamon Corporation Young Adult Career & Workforce Program



LyVea Oliver loliver@telamon.org 410-202-6489

www.telamon.org

Are you 18 to 24 years old and want to get back into school? Continue your education? Or interested in starting a career? If so... Let's talk.

Telamon is an equal opportunity employer and provider of services. Auxiliary aids are available upon request for those with a disability. Funding sources for our programs are available. The Job Journal 07.25.2022

CRISFIELD LIBRARY Thursdays, July 7, 21, and 28 from 2 to 4pm

# PRINCESS ANNE LIBRARY Fridays, July 1, 8, 15, 22, and 29 from 10 to 12pm

Want to learn how to use a computer? Need some help learning how to navigate Windows 10? Call or stop by the Crisfield or Princess Anne Library to register for one-on-one computer help.

# **COMPUTER HELP**



# English for Speakers of Other Languages/ ESL Classes

### **Steps to Enroll into Classes:**

1. Watch the Orientation Video https://youtu.be/JtEFyzV3q0s



2. Complete the Application https://forms.office.com/r/gc5wgX4Wjn

3. Email <u>adulteducation@worwic.edu</u> to schedule an appointment and Complete Testing The program serves adults who are at least 18 years old and residents of Wicomico Co., Maryland. (Some exceptions apply.)

Students are placed in classes, after completion of class placement testing, on a first-come, first-served basis.

Intake, testing, and classes are free, and documentation is not required.

# For more Information: Call/Text, (443) 669-6373



Para obtener más información: llame /mensaje de texto, (443) 669-6373





## **Steps to Enroll:**

1. Watch the Orientation Video https://youtu.be/JtEFyzV3q0s



- 2. Complete the Application https://forms.office.com/r/gc5wgX4Wjn
- 3. Email adulteducation@worwic.edu to schedule an appointment and Complete Testing.

Testing appointments must be scheduled in advance and completed in-person at Wor-Wic Community College or the Downtown Library in Salisbury.

> For more information: Call/Text, (443) 669-6373



#### ADULT EDUCATION PROGRAM

There are TWO ways to earn a Maryland High School Diploma: Completing the National External Diploma Program® OR Passing the Official GED® Test!

The program serves adults, who are at least 18 years old and residents of Wicomico Co., Maryland. The NEDP® can enroll clients from Worcester and Somerset Co.



The NEDP® can enroll clients residing in Wicomico, Somerset, and Worcester Counties. The NEDP® is a computer-based portfolio. which is accessed online. There is a \$150 fee to enroll into the program, which is paid when the client qualifies on Reading and Math skills tests. Clients earn a diploma after all eight competency areas are 100% demonstrated.



There is a \$45 fee for the complete Official GED® Test for 1<sup>st</sup> time test takers who reside in Maryland. There is a \$30 fee for each GED® Test Subject for re-takes. There are 4 subjects in the complete test. Students schedule for the Official GED® Test at www.ged.com. The Adult Education Program provides testing and classes to help students prepare for the official test, but us not authorized to schedule, reschedule, or administer the Official GED® Test.



1. Watch the Orientation Video https://youtu.be/JtEFyzV3q0s



2. Complete the Application https://forms.office.com/r/gc5wgX4Wjn

3. Email adulteducation@worwic.edu to schedule an appointment and complete class placement testing

Intake, testing, and classes are free, and no documentation is required.

Students are placed in classes, after completion of class placement testing, on a first-come, first-served basis.

The program serves adults, who are at least 18 years old and residents of Wicomico Co., Maryland. The NEDP® can also enroll clients from Worcester and Somerset Counties.

For more information: Call/Text, (443) 669-6373





# **INTERESTED IN ADULT EDUCATION CLASSES?**

We offer Adult Basic Education (ABE) and English as a Second Language (ESL) classes. Registration is now online! Use the QR code to sign up or call/email us using the information below.



We offer day and evening classes with in-person and online options.



OPEN YOUR PHONE'S CAMERA APP AND HOLD IT ABOVE THE CIRCLE TO SIGN UP!

Worcester County Public Schools Adult Education Program 410-632-5071 adulteducation@worcesterk12.org



Funding for the Adult Education program is provided by the MD Department of Labor



# INTERESADO EN CLASES PARA ADULTOS?

Tenemos clases de educación básica para adultos (ABE) y clases de ingles (ESL). El registro está en línea.

Clases de ESL & ABE requiere admisión y pruebas previas en persona entes de unirse a una clase. iActualmente estamos aceptando inscripciones para las sesiones de verano y otoño! Ofreemos doses diurnos y nodurnos con opciones mesencides y en línea.



ABRE LA APLICACIÓN DE LA CÁMARA DE TU TELÉFONO Y MANTENLA SOBRE EL CÍRCULO PARA REGISTRARTE!



# ENTERESE NAN KLAS EDIKASYON POU GRANMOUN?

Nou ofri Edikasyon Debaz pou granmoun (ABE) ak klas angle tankou yon dezyèm lang (ESL) Enskripsyon an kounye a sou entènèt.

ESL & ABE klas yo

Kounye a nou aksepte enskripsyon pou sesyon ete ak otòn! Nou ofriklas jou ak asmè ak opsyon an pèsòn ak sou



LOUVRI APP KAMERA TELEFÒN OU AN EPI KENBE LI ANWO SÈK LA POU ENSKRII

Worcester County Public Schools Adult Education Program 410-632-5071 adulteducation@worcesterk12.org

Finansman pou pwogram Edikasyon pou granmour bay nan Depatman Travay MD



## **Area Adult Education Providers**

\*\* You may enroll with any program that is convenient for you no matter which Maryland county that you live in.\*\*

## **Dorchester County**

Chesapeake College 1000 College Circle Wye Mills, Maryland 21679 Phone: 410-822-5400 Services offered: Classes in Reading, Writing, Math, English for Speakers of Other Languages, GED Test Preparation and National External Diploma Program

## Somerset County

Princess Anne One-Stop Office 30415 Mount Vernon Rd. Princess Anne, MD 21853 Phone: 410-677-4261 Services offered: Classes in Reading, Writing, Math, English for Speakers of Other Languages (ESOL), and GED Preparation.

## Wicomico County

Wor-Wic Community College 32000 Campus Drive Salisbury, MD 21804 Phone: 443-669-6373 Email: adulteducation@worwic.edu Services Provided: Adult Basic Education Classes, GED Preparation, English as a Second Language (ESL) Classes, and the National External Diploma Program

## Worcester County

Worcester County Board of Education 6270 Worcester Highway Newark, MD 21841 Phone: 410-632-5071 Services Offered Adult Basic Education (ABE) and English as a Second Language (ESL)

Need information for another county? Maryland's providers are listed at: <u>http://www.dllr.state.md.us/gedmd/programs.shtml</u>



# PROJECT READ

# Need Help Reading? Enroll in Project READ!

Do you need to improve your reading, math or other literacy skills in order to get a job or earn your GED? Find out how to enroll in Project READ.





# Want to become an Adult Literacy Coach?

Would you like to help an adult learn how to read? Find out how you can make a difference in someone's life by becoming a volunteer Adult Literacy Coach.

For more information ask a staff member or contact the Project READ Coordinator at 410-749-3612 x159 www.wicomicolibraries.org



Project READ is funded by the Wicomico Public Libraries in partnership with Rotary Club of Wicomico County, The United Way of the Lower Eastern Shore, and The Richard A. Henson Foundation, Inc.

# DO YOU NEED YOUR DRIVER'S LICENSE? WE CAN HELP!

Is transportation a barrier to:

A new job? Taking classes? Helping your family?



Don't have a computer to go online?

Can't get to the facility to complete

the driving portion?

Wor-Wic Community College Offers:

Scholarships to reduce the cost to as little as \$50!!!

Laptops to borrow to complete the online classroom at home! Register at :

https://www.worwic.edu/ DriverEducation

A ride to and from your Behind-the-Wheel drives!

Don't let these barriers keep you from the freedoms of having your driver's license!

# YOU CAN GET YOUR LICENSE!

For more information, contact: Kelly Carey, 410-334-6729, kcarey@worwic.edu







# **Free Workforce Legal Services**

- Do you need help expunging your criminal record?
- Are you being sued or harassed by bill collectors?
- Do you need help navigating family law matters?
- Are you facing eviction or foreclosure?
- Do you have a landlord-tenant issue?

## Maryland Legal Aid may be able to help.

Meet one-on-one with a Maryland Legal Aid attorney to discuss your civil legal issues and get help expunging your criminal record.

#### Location:

Lower Shore American Job Center

31901 Tri-County Way Salisbury, MD 21804

#### Time:

9:00 a.m. to 4:00 p.m.

#### Dates:

1<sup>st</sup> and 3<sup>rd</sup> Thursday of every month beginning in May

Worcester County Circuit Court

Family Law Legal Clinic For Self-Represented Litigants



Family Services Division Court House, Room 101 One West Market Street Snow Hill, Maryland 21863

#### Website:

To access Family Law Forms online go to: www.mdcourts.gov Click on: "Court Forms"

Statewide Legal Help Phone Line:

410-260-1392

# HOURS OF OPERATION

TUESDAYS 9:30 - 2:30

## Sign Up Begins at 8:30 a.m.

# In Family Services, Room 101

Free Consultation and Assistance with Family Law Matters Only Divorce, Custody, Visitation, Name Change & Modifications to existing Orders

An attorney is available to answer legal questions and assist with the completion of court forms for persons who are unrepresented.

\*You MUST wear a MASK to be seen in person

For further information you may call the Family Services Division @ 410-632-5638

Registration is not required. Attendees are assisted on a first-come, first-served basis. For more information contact Maryland Legal Aid's Lower Eastern Shore office at 410-546-5511.

# LEGAL RESOURCES

Maryland Courts Self-Help Centers 410.260.1392 mdcourts.gov/selfhelp

Monday-Friday, 8:30 AM to 8:00 PM

Family Law Hotline 800.845.8550

Monday-Friday, 9:30 AM to 4:30 PM

Legal Forms Hotline 800.818.9988 (English) 877.293.2507 (Spanish)

Tuesday, Wednesday & Friday: 9:00AM - 12:30PM Thursday: 9:00AM - 4:00PM

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These organizations may assist you with free or reduced cost legal representation:

## **Disability Rights Maryland**

800.233.7201 disabilityrightsmd.org

#### Legal Aid Bureau Inc.

800.444.4099 mdlab.org

Maryland Volunteer Lawyers Service, Inc.

800.510.0050 mvlslaw.org

## Pro Bono Resource Center of Maryland, Inc.

800.396.1274 probonomd.org

# Family Law Assistance

Divorce • Domestic Violence Custody • Adoption Visitation • Child Support Guardianship • Name Change

> Dorchester County Circuit Court 206 High Street Cambridge, Maryland

Mondays, Noon to 3:30 PM

410.228.1395

### Somerset County Circuit Court

11770 Somerset Avenue Princess Anne, Maryland

Fridays, 9 AM to Noon

410.651.4618

Wicomico County Circuit Court 101 North Division Street

Salisbury, Maryland

Mondays, 9 AM to Noon

410.334.3127

Worcester County Circuit Court 1 West Market Street Snow Hill, Maryland

Mondays, 9:30 AM to 2:30 PM

410.632.5638