Job Journal



Times have changed — and so have you. Here's how to address those changes on your post-COVID resume so you stand out to employers.

Anytime you're in the market for a new job, you know one of the first steps you take is freshening up your resume. While there are general updating and editing tactics that are always applicable, these days there are some additional considerations for job seekers looking to highlight their adaptability, flexibility and success during COVID. Amanda Augustine, career expert for Top Resume, explains that many hiring trends have emerged in the wake of the pandemic. And your post-COVID resume has to reflect that.

"As the talent-acquisition community adapts its processes to this new hiring landscape, so must job seekers change the way they promote their talents online and on paper," she says. Here's a look at some of the standard resume rules that still apply, and the other new guidelines that have emerged to address the changing landscape of the job market. Are you ready to give your career one-pager the update it needs?

THINK BIGGER

People know their resumes need to stand out, and that their LinkedIn profiles need to be SEO optimized, but in a post-COVID world, job seekers must approach their job search in a more creative way, suggests Wendi Weiner, a resume and career expert. "It's imperative that job seekers take additional actions beyond just applying online — they need to create a new strategy," she says.

This should include a multi-prong approach that not only covers your bases but helps you to reach a more diverse range of opportunities. Weiner says job-seekers should think of their post-COVID resume through a bigger lens and think of the variety of recipients who will receive it. In other words, nearly anyone is just an email away.

"Your new strategy will involve direct outreach to targeted people at companies. When you do this, you should ask for informational interviews," she says. How come? You can access a recruiter, hiring manager, or key executive at a company at the push of a button via LinkedIn, so the old ways of the 'spray and pray' method no longer work, she explains.

EMPHASIZE YOUR ABILITY TO WORK REMOTELY

Though some businesses may be eager to have everyone under the same roof again, many are welcoming remote work and adopting more flexible policies. If you would prefer to dial in from home, or at least have the option to, your resume should demonstrate your ability to be productive and effective from anywhere.

"Show prospective employers that you can be a productive member of the team, regardless of your location, by editing your resume to highlight previous telecommuting experience and the accomplishments you achieved while working remotely," Augustine suggests.

She also says not to discount the value of the soft skills you possess that are particularly important for remote workers, including self-discipline, tech-savviness and time management.

"Consider adding a line to your cover letter that you have a dedicated workspace and a fast, reliable internet connection to work from home successfully," she adds.

GIVE YOUR LINKEDIN JUST AS MUCH ATTENTION AS YOUR RESUME

As an executive resume writer, Weiner focus on three key areas for her clients:

- Their unique value
 - Their personal branding
- The results they've effectuated at a company

Then, she optimizes their LinkedIn profile to attract the best type(s) of job opportunity for that person. Because we all need to think of our LinkedIn

profiles as our digital resumes, they should never be outdated.

"Keep in mind that your LinkedIn profile gives you wider visibility to 700 million users, whereas your resume is hand-delivered to a select number of people," Weiner says. "LinkedIn acts very similar to Google in that you need to have targeted, highly-searched keywords. LinkedIn is a place to tell your story, whereas your resume is a formal strategic marketing document that not only sells your value, but also demonstrates it in the form of metrics and results."

February 28, 2022

DELETE YOUR PHYSICAL ADDRESS

If you're like most professionals, your resume's header features your home address. This has been a traditional design for decades, but is now antiquated. "With jobs becoming increasingly location-agnostic, many employers are casting a wider net for candidates — and so should job seekers," Augustine says.

Bottom line: if you want to not be chained to an office, delete your physical address and instead, replace it with a website link that goes to a simple webpage about your work history on your post-COVID resume. Alternatively, you could provide a link to your LinkedIn.

BE TRANSPARENT ABOUT ANY GAPS

A resume gap may have raised eyebrows a decade ago, but today, it's no longer a red flag. Particularly following a pandemic, Weiner says not to fear it and instead be transparent and honest.

If you've been laid off from a company, she recommends showcasing the strategies you've leveraged during COVID, as well as how you've turned lemons into lemonade during this time. "Think about ways in which you've effectively managed a crisis professionally and personally. Think about your adaptability and flexibility. Think about the transferable skills you've formulated and accentuated," she continues. "And highlight them in the resume."

FLAUNT YOUR ADAPTABILITY, FLEXIBILITY + SOFT SKILLS

While everyone's COVID-19 experience has been different, it's safe to assume it's forced everyone to be more flexible, adapt on the fly, and be patient. These are all valuable soft skills you can employ in any industry. Try to illustrate how you've been creative with solutions by listing them as examples on your resume.

For example, perhaps you had to figure out a way to virtually onboard new employees or scramble to offer your in-person services in a virtual environment. Augustine says to use the bullet points under your resume's 'Work History' section to highlight these successes, using what is known as the 'result by action' format. This is when you begin each bullet point with the outcome of your efforts and then describe the actions you took to achieve the result.

Tigar, Lindsay. "How to Modernize Your Resume Post-Covid." *HerMoney*, HerMoney Media, Inc., 24 May 2021, https://hermoney.com/earn/careers/how-to-modernize-your-resume-post-covid/.

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Step 3

Schedule your one-on-one appointment (see below for contact information).

Step 4

Bring copies of your résumé, cover letter or other job search materials to your appointment.

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Veterans Representative: J. Zack Walker John Codd Jr.

> Reentry Navigator: Jarah Hall

Email: salisbury@dllr.state.md.us

31901 Tri-County Way Salisbury, MD 21804



www.labor.maryland.gov

Enérgize Your Job Search



Résumé Reviews

Not getting any interviews? Have your résumé reviewed by a Job Service Specialist to discuss up to date résumé ideas and formatting tips to get your résumé to the top of the pile.

Job Search Techniques

If you are frustrated from navigating through endless job boards, social networking sites and piles of newspapers, we can help you mainstream your job search and learn to focus on finding the right job.

Interviewing Tips

Learn how to get prepared for your upcoming interview and how to best answer questions about employment gaps, terminations and other sticking points that can be tricky, and what questions you need to ask the employer.

Labor Market Consultation

Explore resources that will help you to research careers, industries and find information about specific occupations. By utilizing the most up-to-date labor market information available for salaries, job outlook and training, we can help you make more informed decisions in your job search.

Effective Online Job Applications

We can assist you through the sometimes complicated process of completing online applications from setting up an email account to copy and pasting your résumé into the application.

Job Skills Identification

Finding transferrable job skills while changing careers can be difficult, we can help you explore your past experience and learn how to translate those skills to another field.

Resources for Job Seekers

There are many resources for job seekers from getting funding to go back to school to veteran services to computer training, ask how the One-Stop can help you in finding your next career.

Ask Us to Design a Custom Consultation to Meet Your Needs

Meet one on one with a Job Service Specialist to further discuss problems you are encountering during your job search and how to overcome them with confidence.

Maryland's American Job Center networks are an equal opportunity employed program committed to diversity in the workplace. We do not discriminate on the basis of race, religion, color, see, age, sexual orientation, national origin, or disability. Auxiliary aids, interpreter services, and reasonable accommodations are available upon request at local American Job Centers.



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Contact Elena Coelho at ecoelho@worcesterlibrary.org or 443-783-6164 with any questions.

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	Meat Cutter	
	In-Store Shopper	
	Night Crew	
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	Cake Decorator	
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Advance Auto Parts	Salisbury	Apply on line at
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		https://www.advanceautoparts.jobs/
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ALDI		Apply online at https://careers.aldi.us/
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Applebee's	Certified Medication Aide Bartender Server Carside To-Go Specialist	
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Atlantic Tractor - Salisbury,	Parts Counter Sales	Apply online at
Pocomoke	Diesel/Farm Equipment Mechanic (Pocomoke) Small Engine Mechanic (Pocomoke)	https://www.atlantictractor.net/employment
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	Freight/Receiving	
	Store Support	
	Cashier	
	Department Supervisor	
	Customer Service/Sales	
	Lot Associate	
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	Addictions Counselor	
	Entry Level Maintenance	
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	Cashier	
	Head Cashier	
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Panera Bread - Salisbury, Ocean City	Manager Night Baker Associate	Apply online at https://jobs.panerabread.com/
Peninsula Home Care	Ongoing recruitment Home Health Aide (HHA) Occupational Therapy Assistant Physical Therapy Assistant	Apply online at https://www.peninsulahomecare.com/careers/
Pep Boys	Auto General Service Technician Technician B Assistant Service Manager Store Manager of Service General Service Technician Customer Service Advisor	Apply online at https://careers.pepboys.com/
Pepsi	QC Supervisor Fountain Install Technician Warehouse Associate Pepsi Delivery Driver Pepsi (Trainee DOT) Merchandiser Sales Helper Swing Merchandiser	Apply online at http://www.pepsibottlingventures.com/job

Perdue Farms - Salisbury	Clerk 4	Apply online at
/	Coordinator, Oil Operations	https://www.perduecareers.com/
	Coordinator, Refined Oils	1 // P ······/
	Culinary Technician	
	Customer Service Coordinator	
	Egg Setter	
	Facilities Coordinator	
	Feed Mill Pickup Driver	
	Feed Mill Dispatcher	
	Fleet Tech	
	Food Grade Oil Technician	
	Grain Crew Leader	
	Grain Operator	
	Lead Transportation Coordinator	
	Maintenance Mechanic	
	OIL Driver	
	Production Associate	
	Production Associate Line Lead	
	Quality Assurance Lead	
	Shared Services Coordinator	
	Shipping Clerk	
	Staffing Specialist	
	Trade Execution Coordinator	
Piedmont Airlines	Airframe and Powerplant Mechanic	Apply online at https://piedmont.jobs.net/
	Airline Dispatcher	
	Aircraft Maintenance Parts Clerk	
Plymouth Tube	Quality Lab Technician	Apply online at
	Maintenance Technician I	https://us60.dayforcehcm.com/CandidatePort
		al/en-US/Plymouth
Quality Staffing	Wicomico	Apply online at https://easternshorejobs.com/
	Electronic Technician	
	Janitorial General	
	Soldering Assembler	
	Delivery Truck Driver	
	Wirer Inspector	
	Shaft Driller	
	Facilities Maintenance Technician	
	Packaging Tech	
	Lead Custodian-Supervisor	
	Warehouse Associate	
	Client Service Associate	
	Accounts Receivable	
	Worcester	
	Scale House Attendant	
	Somerset	
	Food Production Worker	
	Plant Worker & Packer	
	RF Assembler	
	Filter Technician	
	Filter Assembler	

	The sob southal 02.28.2022	
Red Lobster	Ongoing recruitment	Apply online at https://www.redlobster.com/
	Line Cook	
	Server Assistant/Busser/Host	
	Bartender	
	Server	
	Prep Cook	
	Dishwasher/Utility	
Royal Farms - Salisbury,	Ongoing recruitment	Apply online at
Fruitland, Princess Anne, Berlin,	Assistant Store Manager	https://my.peoplematter.com/mja/royalfarms/
Ocean City	Customer Service Associate	JobApp/GetBusinessUnits
Available positions vary by	Customer Service Leader	
location	Kitchen Manager	
	Facilities/Maintenance	
	Shift Leader	
	Store Manager	
Ruby Tuesday - Fruitland &	Ongoing recruitment	Apply online at
Pocomoke	Tue-Go Specialist	https://www.rubytuesday.com/careers
	Host/Server Assistant	
	Server	
	Kitchen Prep/Salad Bar Prep	
	Dishwasher	
	Cook	
Salisbury University	Administrative Assistant II	Apply online at
	Maintenance Mechanic Sr.	https://www.salisbury.edu/administration/ad
	Groundskeeper	ministration-and-finance-offices/human-
	Police Communications Operator	resources/careers/index.aspx
	Administrative Assistant I	
	Postal Services Supervisor	
	Food Service Aide II-Dishroom Lead	
	Food Service Assistant	
	Catering Assistant	
	Housekeeper Assistant	
Sam's Club	Maintenance Custodian Associate	Apply online at https://careers.walmart.com/
	Member Frontline Cashier	· · · · · · · · · · · · · · · · · · ·
	Merchandising and Stocking Associate	
	Baker and Packager Associate	
	Freezer, Cooler and Deli Stocker Associate	
	Produce Associate	
	Prepared Meals and Rotisserie Chicken Associate	
	Member Assist Cart Attendant	
	Cafe Associate	
	Sales & Training Manager-Membership	
	Carwash/Gas Attendant	
	Meat Cutter and Wrapper	
	Member Specialist	
	Pharmacy Tech	
Sherwin Williams - Crisfield	Production Supervisor	Apply online at https://www.sherwin-
	Extrusion Operator	williams.com/

	Inge Job Journal 02.28.2022	
Shore Up - Wicomico, Worcester,	Scanner/Intake Worker	Download application at
Somerset	Substitute Driver	https://shoreup.org/employment/join-our-
	Auditor/Weatherization	team/ and email to
	Health Services Assistant	humanresources@shoreup.org
	Receptionist/Intake Worker	
	Certified Nursing Assistant	
	Substitute Teacher	
	Nutrition Aide	
	Bus Aide	
	Bus Driver	
	Custodian	
	Child Development Associate Trainee	
	Teacher I	
	Teacher II	
	Teacher's Aide	
Somerset County	Correctional Officer	Apply online at
	Emergency Communications Specialist	https://www.somersetmd.us/services/employ
	Cook/Counter Person	ment_opportunities.php
	Groundskeeper	
	Automotive Mechanic	
Somerset County Public Schools	Substitute Custodians	Apply online at
	Substitute Food Service Worker	https://www.somerset.k12.md.us/
Staples	Ongoing recruitment	Apply online at
	Retail Inventory Specialist	https://retailcareers.staples.com/
	Retail Sales Technology Supervisor	
	Retail Sales Print Associate	
	Retail Sales Technology Associate	
	Retail Sales Associate	
	Retail Operations Supervisor	
	Print Production Sales Supervisor	
State Of Maryland	Office Secretary III (Wicomico)	Apply online at https://jobapscloud.com/MD/
	Family Investment Specialist I (Wicomico, Worcester,	
	Somerset)	-
	Radio Technician IV (Wicomico)	
	Forest Pest Field Technician (Wicomico, Worcester,	
	Somerset)	_
	Correctional Supply Officer Supervisor (Somerset)	_
	Correctional Dietary Officer Trainee (Somerset)	
	Fiscal Accounts Technician II (Somerset)	
	Community Health Outreach Worker I (Somerset)	7
	Correctional Officer II (Somerset)	-
Sun Communities - Berlin	Bartender	Apply online at
Sun communities - Bernin	Concessions Attendant	https://careers.suncommunities.com/viewalljo
	Food and Beverage Supervisor	bs/
	Guest Services Coordinator	53
	Hospitality Host	
	Hospitality Host Supervisor	
	Resort Groundskeeper	
	Resort Housekeeper	
Sysco - Pocomoke	CDL A Local Delivery Truck Driver	Apply online at https://careers.sysco.com/
	Diesel Fleet Mechanic Technician III-Master	
	Driver, Special Delivery	
	Warehouse Order Selector	

Target	Ongoing recruitment Specialty Sales (Style, Beauty or Tech) Guest Advocate (Cashier or Front of Store Attendant/Cart Attendant) GM and Food (General Merchandise, Closing, Fulfillment, Inbound, Food & Beverage) Seasonal General Merchandise, Inbound	Apply online at https://jobs.target.com/
Taylor Bank - Berlin	Customer Service Associate	Apply online at https://www.taylorbank.com/about/careers
Texas Roadhouse - Fruitland	Line Cook Server Assistant-Busser	Apply online at https://careers.texasroadhouse.com/
Tidal Health	Administrative Assistant	Apply online at
	CAT Scan Technologist	https://www.tidalhealthcareers.org/
	Certified Tumor Registrar	-
	Client Support Technician	4
	Community Health Worker	
	Console Operator	4
	Coordinator-Activities (Crisfield)	
	Coordinator-Information-Laboratory	1
	Coordinator-Laboratory Purchasing	
	Courier	-
	ENDO Procedural Tech	-
	Food Service-Cafeteria Aide (Crisfield)	1
	Food Service-Catering Associate	-
	Food Service-Cook (Crisfield)	
	Food Service-Utility Aide	
	GNA (Crisfield)	
	Mechanic-Facilities	-
	Medical Assistant (Salisbury, Berlin, Crisfield, Ocean Pines)	
	Medical Transcriptionist-Lab/Rad	
	Monitor Technician	7
	Nursing Assistant	1
	Parking Attendant	1
	Patient Account Representative-Cash Core/ Payment Posting	
	Patient Aide (Crisfield)	
	Patient Care Assistant (CNA)	
	Patient Care Tech II	1
	Patient Care Technician I	
	Patient Service Representative (Salisbury, Berlin, Crisfield, Ocean Pines)	-
	Phlebotomy Technician (Salisbury, Berlin)	
	Practice Manager	
	Radiologic Technologist (Salisbury, Crisfield)	-1
	Receptionist-Security	-1
	Referrals/Insurance Coordinator	-1
	Registrar	-1
	Registrar-Scheduler/Call Center Operator	

	Thge Job Journal 02.28.2022	
	Representative-Patient Account	
	Scheduler	
	Security Guard (Crisfield)	
	Supervisor-Outreach Lab	-
	Surgical Technologist	-
	Technician-EKG I	_
	Technician-Non-Certified Central Processing	_
	Technician-Pharmacy Certified (Salisbury, Ocean Pines	~
		5)
	Technician-Service Desk (IT/Information Services)	
	Unit Secretary	
TJ Maxx - Ocean City	Key Carrier Coordinator	Apply online at https://jobs.tjx.com/
Town of Berlin	Police Communications Officer	Apply online at
	Public Works Superintendent	https://berlinmd.gov/employment/
own of Ocean City	Crime Scene Technician Trainee	Get detailed job description and apply online
	Office Associate/Front Desk Reception	at
	Utility Operator/Truck Driver	https://oceancitymd.gov/oc/departments/hur
	Parks Worker	an-resources/employment/
	Heavy Equipment Operator	_
	Vehicle Equipment Technician II	_
	Convention Maintenance Worker I	_
		_
	Beach Tractor Operator	_
	Boardwalk Comfort Station Attendant	_
	Maintenance Worker	
	Museum Aide	
	Account Clerk	
	Dispatcher	
	Tram Ticket Seller	
	Camp Horizon Day Camp Counselor	
	Scamper Camp Day Camp Counselor	
	Golf Course Maintenance	
	Tennis Attendant	-
	Concessions Worker	-
	Beach Activities Coordinator	-
	Beach Activities Assistant	_
	Activities/Arts & Crafts Day Camp Counselor	-
	Beach Patrol-Surf Beach Facilitator	_
		_
	Skate Park Worker	_
	Casual Labor	_
	Retention & Recruitment Coordinator	_
	Bus Driver	_
	Solid Waste Worker I & II	
	Bus Maintenance Tech I	
	Tram Driver	
	Tram Conductor	
Town of Snow Hill	Public Works General Laborer	Apply online at
	Water/Wastewater Operator	https://www.snowhillmd.gov/employment.ht
		ml

Tri-County Council for the Lower	Office Services Clerk	Apply online at https://tcclesmd.org/human-
Eastern Shore of Maryland	Dispatcher Transit Bus Operator	resources/
	Landscape & General Maintenance Laborer	
Ulta Beauty - Salisbury, White Marlin Mall	Associate Hair Stylist (Salisbury) Prestige Beauty Advisor	Apply online at https://careers.ulta.com/
	Beauty Advisor Hair Stylist	
UMES	Electrician High Voltage	Apply online at
	MT Maintenance Mechanic Housekeeping Supervisor II Administrative Assistant I	https://umes.peopleadmin.com/postings/searc h
Vacasa - Ocean City	Property Caretaker	Apply online at
,	Owner Relations Manager Front Desk Specialist	https://www.vacasa.com/careers/positions
	Property Caretaker	
	Lead Housekeeper	
	Housekeeper	
	Sr. Housekeeper	
Walmart - Salisbury, Fruitland	Stocking & Unloading	Apply online at https://careers.walmart.com/
	Online Orderfilling and Delivery	
	Health & Wellness	
	Hourly Supervisor and Training	
	General Merchandise	
	Fuel Station	
	Food & Grocery Cashier & Front End Services	
	Auto Care Center	
	Store Lead	
WBOC	Sports Photographer/Editor	Apply online at
	Sports Producer	https://www.drapermediajobs.com/jobs/
	Radio Account Executive	
	Promotions Producer	
	Media Specialist Traffic Coordinator	
West Maria - Ossar Cit		Angle colleget
West Marine - Ocean City	Assistant Manager	Apply online at
	Cashier Sales Associate	http://www.lifeatwestmarine.com/
	Sales Associate	

Helper for Dryer Vent Cleaning Business

- Must be able to get behind the dryer, carry shop vacuum and air hose.
- Occasional ladder work.
- Must be reliable and have dependable transportation
- Work area is Ocean City/Pines, Berlin and occasionally Rehoboth
- Monday Friday part time work. \$20/hour
- Email <u>shorelinevents@gmail.com</u> for more information and to apply

	Thge Job Journal 02.28.2022	
Wicomico County	911 Specialist (911 Call Taker and Dispatcher)	Apply online at
	Administrative Assistant	http://www.wicomicocounty.org/jobs.aspx
	Administrative Office Associate I	
	Correctional Officer I	
	Legal Office Associate III	
	Maintenance Technician	
	Mechanic-Airport	
	Motor Equipment Operator I	
	Police Communications Specialist I	
	Recordation Tax Specialist	
	Revenue Specialist	
	Athletic Complex Seasonal Worker	
	Box Office Employee	
	Concessions Manager	
	Concessions Staff	
	Convenience Center Attendant	
	Cook	
	Court Security-Civilian	
	Crossing Guard	
	Emergency Management Technician	
	Ferry Operator	
	Kids Klub After School Staff	
	Maintenance/Janitorial	
	Mower Operator	
	Program Coordinator-Youth Sports & Special	
	Events	
	Weed (Lead) Control Coordinator	
Wicomico County Public Schools	Home School Liaison	Apply online at
,	Contractual Transportation Positions	https://www.applitrack.com/wcboe/onlineapp
	Contractual Custodian	/default.aspx
	Contractual Food Service Worker	,
	Custodian I and II	
	Maintenance Technician III-HVAC	
Wicomico Public Library	Communications & Marketing Manager	Apply online at
	Homework Help Center Supervisor	http://www.wicomicolibraries.org/employmen
	Mobile Services Assistant	
		ι
WMDT	Accountant	Apply online at https://www.wmdt.com/about
	Media Specialist	us/job-openings/
Worcester County	Emergency Communications Specialist I	Apply online at
-	Emergency Communications Specialist Trainee	https://worcesterhr.co.worcester.md.us/
	911 Call Taker	
	Correctional Officer Trainee	
	Landfill Operator II	
	Landfill Operator I	
	Building Maintenance Mechanic I	
	Grounds Worker II	
	Road Worker IV	
	Temp Roads Worker	
	Roads Worker V	
	General Laborer/Maintenance Worker I	
	Swim Instructor	
	Summer Camp Monitor	
	Summer Camp Monitor Animal Control-Kennel Attendant Legal Assistant	

Worcester County	1:1 Residential Counselor	Apply online at https://wcdcservices.org/
Developmental Center (WCDC)	Personal Care Assistant and Transporter	
	Personal Supports Facilitator	
	Weekend Residential Counselor	
	Awake Over Night Residential Counselor	
	Residential Manager	
	Human Resource Assistant	
Worcester County Public Schools		Apply online at
	Custodian II	https://worcestermd.tedk12.com/hire/index.a
	Bus or Van Driver	spx
Worcester County Recreation	Referee	Apply online at
and Parks	Parks Worker III or IV	https://worcesterrecandparks.org/about-
	Gym Monitor	us/employment
	Concession Monitor	us/employment
		Analysia at
Wor-Wic Community College	System Administrator	Apply online at
		https://www.schooljobs.com/careers/worwic?
YMCA - Salisbury, Pocomoke	Richard A. Henson Family YMCA - Salisbury	Apply online at
	Membership Services Representative	http://www.ymcachesapeake.org/employment
	Stay & Play Child Watch Assistant	
	Birthday Party Host	
	Group Exercise Instructor	
	Wellness Assistant	
	Personal Trainer	
	Gym Monitor	
	Lifeguard	
	Swim Instructor	
	Sports Staff	
	Cleaning Staff	
	Day Camp Counselor	
	Day Camp Coordinator	
	Lower Shore Family YMCA - Pocomoke City	
	Membership Services Representative	
	After School Counselor	
	Group Exercise Instructor	
	Wellness Assistant	
	Personal Trainer	
	Lifeguard	
	Water Aerobics Instructor	
	Stay & Play Child Watch Assistant	
	Cleaning Staff	
	Day Camp Counselor	
	Day Camp Coordinator	

WORKFORCE INNOVATION AND OPPORTUNITY ACT

CAREER AND TRAINING SERVICES

DO YOU NEED SKILLS TRAINING TO START A NEW CAREER OR **ADVANCE IN YOUR CURRENT CAREER?**



Speak with a career counselor to see how the Lower Shore Workforce Alliance could help you reach your goals through a free CAREER TRAINING SCHOLARSHIP.

WHO ARE WE?



The Lower Shore Workforce Alliance receives funding to provide Workforce Innovation and Opportunity Act Title I training services. These funds are used to pay tuition, fees, books and supportive services for individuals who receive a career training scholarship.

WHAT TRAINING COURSES ARE ELIGIBLE?

Please visit the Maryland Eligible Training Provider list located at www.dllr.state.md.us/ employment/train/ to search for trainings by training provider, training type, geographic location or key word.



NOT SURE WHAT YOU WANT TO DO?

Speak with a career counselor at the American Job Center to learn about available

My Next Move is an interactive tool for job seekers and students to learn more about their career options. The site has tasks, skills, salary information, and more for over 900 different careers.

HOW DO I APPLY?

Register in MWE (mwejobs.maryland.gov/) and create a resume.

programs, eligibility and the enrollment process.





America

SkillUp® Lower Shore Center Register for Free Introductory Courses

BUILD YOUR SKILLS

Get free training to build your skills and prepare for your next job through the SkillUp® Lower Shore program supported by Metrix Learning. Start with FREE work readiness courses!

Course Topics Include:

- Digital Literacy
- Internet Skills
- Communication
- Emotional Intelligence Business Etiquette
- Critical Thinking
- Effective Email
- Word/Excel ...and more!



SIGN UP TODAY!

- 1.) Go to: http://lowershoreajc.skillupamerica.org/
- Click "JOBSEEKERS" → "REGISTER FOR FREE" 2.)
- Fill out your information for instant access 3.)
- 4.) Take as many courses as you want for 180 days (6 months)

WHY E-LEARNING?

- Convenient Accessible 24/7 from any location with high speed internet access
- Flexible Matches your skill level and learning pace
- No cost No tuition or travel costs
- Customers completing assigned work readiness training will be granted access to 5000+ additional courses.

For access to additional training and career services, please contact Lower Shore Workforce Alliance:

Phone - (410) 341-6515

Email - Training@LSWA.org

https://lwsa.org http://www.metrixlearning.com



CULINARY JOB TRAINING PROGRAM



12 weeks of intense culinary training! SERVSafe & assistance in job placement

My time at FoodWorks was lifechanging, I always felt support in class and am now on my way to realizing my culinary dreams.

I was really honored to go through the program. It made me want to get up and go every day.

Contact:

mdfoodbank.org/apply-foodworks • Adrianne Young • ayoung@mdfoodbank.org • 443.848.4703

WOR-WIC

32000 Campus Dr, Salisbury, MD 21804

Virtual Format CUSSING AND SALES SERVICE AND SALES NATIONAL RETAIL CERTIFICATION TRAINING Codwill and The National Retail Federation (NRF) have partnered to offer a virtual format customer service and sales training.



Learn the following skills:

- Retail Fundamentals
- Communication and Teamwork
- Problem Solving
- Customer Service
- Inventory Tracking
- Payment Procedures and more!

Where: Virtual self-paced lessons

Length: I - 2 weeks

Contact: 443-669-5846 or digitialskills@goodwillches.org

NRF Certification exam upon completion of the training. Internet access required.

goodwillches.org

Goodwill Industries of the Chesapeake, Inc.



Serv Safe Training

Course Info:

ONE DAY Online and Self-Paced Learn the vocabulary and pass the assessment test and receive your certification

Requirements:

* Complete intake form * VALID email address and password * Internet required through phone, tablet or computer

Contact:

443-669-5846 digitalskills@goodwillches.org Recommended for the Food and Hospitality Industries

Learn the Principles of Food Safety:

Food Safety Regulations The Importance of Food Safety Time and Temperature Control Good Personal Hygiene Safe Food Preparation Preventing Cross-Contamination Cleaning and Sanitizing HACCP (Hazard Analysis and Critical Control Points) Allergens

> Earn an official certificate documenting course hours and display your certificate on your resume!

PHARMACY TECHNICIAN PROGRAM

Goodwill Industries of the Chesapeake, in conjunction with CVS Health and Baltimore City Community College, is proud to offer a Pharmacy Technician Program.

This 16 week program includes:

- Pharmacy Calculations
- Pharmacy Theory
- CPR Training
- Pharmacy Tech Certification Exam

CVSHealth

160 Hour Clinical Externship (M-F 9am-5pm)

Eligibility Requirements

Applicants must be 18 or older with a HS Diploma/GED and no criminal background. Must also pass TABE assessment, urinalysis and PPD screenings.

Students must pass all course requirements to obtain the Maryland Board Pharmacy Technician Certification.

IN PARTNERSHIP with

Where: Virtual Facilitator (only)

goodwillches.org

When: Monday - Thursday 9am-4pm

Contact: pharmtech@goodwillches.org





Wor-Wic Community College

Free Metal Fabrication Training: M-F 5:30-9pm- March-June 2022 + July-Oct. 2022



Metal fabricators are in demand!

Metal fabricator training is ongoing through a partnership with Wor-Wic Community College, Arcon Welding Training Center, Crystal Steel, Quality Staffing Services and the Lower Shore Workforce Alliance. The training is free thanks to grants from the Maryland Department of Labor EARN and Maryland Energy Administration.

Courses run Monday through Friday for 14 weeks from 5:30-9:00pm. For more information, please contact Wor-Wic at (410) 334-2815, visit www.worwic.edu or email Dr. Rhonda Banks at rbanks@worwic.edu.

To be considered for the free metal fabrication career-changing training, contact Quality Staffing Services at 410) 742-2600.

To Be Eligible For Consideration, Candidates Must: • Be age 17 or older Have a High School Diploma or GED · Be able to pass a pre-employment drug screen Display hand-arm steadiness Display strong near-vision to see details at close range Possess good depth perception and manual dexterity Be able to work in extremely hot/cold, dusty & noisy environments · Be able to lift at least 50 lbs. unassisted Be able to stand for long periods of time Be able to adjust controls with precision · Be able to recognize and solve problems · Be able to work well with others and accept positive, constructive criticism that aids in growth . Be able to supply and wear safety equipment (e.g. welding helmet safety glasses, gloves, steel toe boots and 100% cotton long sleev shirts) for up to 3.5 hours per day at a total cost around \$100 (Gear List will be provided) Maryland resident (Lower Shore preferred) Be job ready Have reliable transportation

have reliable transportation

Be able to support themselves for the duration of the training

The new Basic Metal Fabrication course will provide 250 hours of evening instruction and practice over 14 consecutive weeks. Graduates of the training will be job and career ready and have entry level metal fabricator skills that are necessary to secure employment in the metal fabrication industry.

Students will progress from basic blue print reading and industry math to fundamental A.I.S.C. fitting practices for a variety of metal shapes. This course includes safety for fabricators and an introduction to hand and power tools. Students will develop knowledge for working safely within the industry standards, recognize and avoid potential hazards and receive OSHA trainings.

Metal fabrication students will safely work with oxy-fuel and hand-held plasma cutters for cutting steel and incorporate thermal cutting processes. Through instruction and practice, students will be able to use basic lay-out and measuring tools effectively to prepare for cutting and fit-up.

Students will be able to identify and demonstrate understanding of the basic AWS welding symbols and various electrodes and their applications. Tack welding techniques and procedures will be discussed, modeled and practiced.

There will be an introduction to industry structures and processes and students will discover requirements to qualify as metal fabricators. Metal fabrication training includes 20% classroom and 80% shop time. To graduate, 75% or greater is necessary on written and hands-on skills exams.







LOWER SHORE WORKFORCE ALLIANCE

Wor-Wic Community College Free Welding Training for Eligible Candidates Projected Dates: Nov. 2021-April 2022 + May-Sept. 2022



To Be Eligible For Consideration, Candidates Must: · Be age 17 or older

- · Have a High School Diploma or GED
- · Be able to pass a pre-employment urine drug screen
- Display hand-arm steadiness
- · Display strong near-vision to see details at close range
- · Possess good depth perception and manual dexterity
- · Be able to work in extremely hot, dusty and noisy environments
- · Be able to lift at least 50 lbs. unassisted
- · Be able to adjust controls with precision
- · Be able to recognize and solve problems
- · Be able to work well with others and accept positive, constructive criticism that aids in growth
- Be able to supply and wear safety equipment (e.g. welding helmet safety glasses, gloves, hearing protection, steel toe boots, jacket (100% wool, leather or cotton or hybrid of these materials) and 100% cotton long sleeve shirt) at est. cost \$150-\$250)
- Maryland resident (Lower Shore preferred)
- · Be job ready
- · Have reliable transportation
- Be able to support themselves for the duration of the training
- employment · Commit to attend classes, be on time, work hard and not give up!



KCOV WELDING SERVICES TRAINING CENTER





Welders are in demand!

Stick, Flux Core, MIG and TIG Welding is a 455 hour course with 5 hours of instruction per day, Monday-Friday for 18.2 weeks. The course is designed to provide the entry level welder with the

Students will begin by developing knowledge to work safely within

instruction, discussion, modeling and practice, students will become proficient with blueprint reading, measuring, hand and power tools

Safely establish and utilize an oxy-fuel outfit for cutting of steel and the

basics of the thermal cutting processes. Use power tools for preparation of base metals prior to welding, be able to use measuring

Identify the AWS classification of electrodes and their application to the

various welding procedures as well as the limitations of filler metals Select the proper polarity and current requirements for various

Recognize common weld discontinuities, defects and successfull

inspect work to industry standards set forth in the "AWS D1." Structural welding code." Be aware of the requirements of a "Welde

Skills will be articulated verbally, in writing and by performance on

quizzes, tests, a final exam and destructive bend test prior to seeking

A welder qualification record (WQR) will be issued to successful

completers. Training includes both classroom (20%) and shop

The intent behind and expectation of the training is to obtain welding

mployment. Up to twelve welding qualifications may be earned

Through

skills necessary to secure employment in the welding industry.

industry standards and recognize and avoid hazards.

nd stick/MIG/flux core/TIG set-ups, processes and clean up.

electrodes and identify the common welding processes used.

devices and fit-up tools effectively

Procedure Specification.

for structural welding

nstruction (80%).

Wor-Wic Community College

Construction Academy: Free Training for eligible candidates



To be eligible for consideration, candidates must:

- Be a Maryland resident (Lower Shore preferred)
- Have a High School Diploma or GED (Minimum age 17)
- · Be able to pass a pre-employment "5 panel" drug screen
- Display hand-arm steadiness
- Display strong near-vision to see details at close range
- Be able to work in hot, cold, dusty and noisy environments
- Possess good depth perception and manual dexterity
- Be able to adjust controls with precision
- · Be able to recognize and solve problems
- · Be able to lift 50 lbs, unassisted
- Be able to work well with others and accept positive. constructive criticism that aids in growth
- Be able to supply and wear safety equipment (e.g. safety glasses, gloves, hearing protection)

EARN

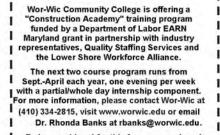
MARYLAND

- Be job ready
- Have reliable transportation

WOR-WIC

COMMUNITY COLLECE

The construction industry on the Lower Eastern Shore needs workers!



To be considered for this free, career-changing training, contact Quality Staffing Services at 410-742-2600.

The "Construction Academy" is designed to prepare students with basic skills required to enter the construction industry.

Experience "hands-on" instruction on proper and safe use of hand and power tools. Focus on basic safety standards for construction. Review basic math & measurement as they relate to construction (math functions, decimal-fraction conversion and basic geometry), reading a tape measure and print reading. Review drawing plans to determine materials and fasteners needed.

Discover the importance of work ethic from the employer's perspective. Demonstrate critical thinking and problem solving skills by working through issues related to the construction industry. Focus on construction career paths and understand how a construction team works together. Topics include floor systems, wall systems, basic stair layout, doors and door hardware, drywall installation, drywall finishing, suspended ceilings, trim (window, floor & ceiling) and cabinet installation.

Experience construction through an internship to strengthen all skills. The intent behind the "Construction Academy" is to obtain construction employment.

LOWER SHORE

WORKFORCE ALLIANCE

K[×]SF Raising, Independent, Skilled, Employees,

Workforce Development Program

Do you need help finding a job and maintaining it? Would you like to continue your education but not sure where to start? Interested in obtaining skills to help you get a job?

We can help you!

We can help you with:

- GED enrollment
- Job Skills Training
- ٠ Work Experience (Internships)
- ٠ **Occupational Skills Training**
- Mentorship & Counseling ٠



Eligibility:

- 16-24
- Male and Female
- Not attending school
- · Lives in Worcester, Wicomico or Somerset Counties
- Ready to be successful

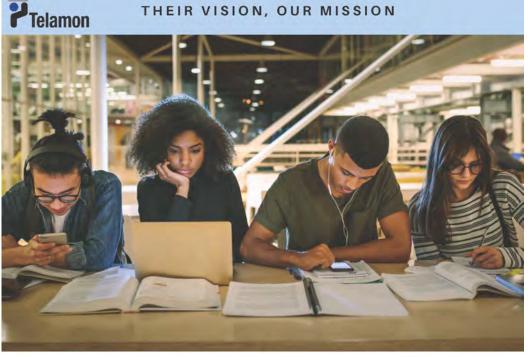
Funded By:





OWER SHORE VORKFORCE ALLIANCE

THEIR VISION, OUR MISSION



Telamon Corporation Young Adult Career & Education Program



Jennifer Baker-Lupinetti call 443-359-9930 or jbakerlupinetti@telamon.org 31901 Tri County Way Salisbury, MD 21804

www.telamon.org

Telamon is an equal opportunity employer and provider of services. Auxiliary aids available upon request. Funding sources and amount upon request

Are you or do you know a 17-24 year old that is not in school?

Telamon's young adult career and education program may be able to help them build skills that lead to a successful career. Our program provides education, resources, and personal supports to help make career and life decisions.



mericanjobo



(443) 513-4124 info@gracematernalhealth.org



English for Speakers of Other Languages/ ESL Classes

Steps to Enroll into Classes:

1. Watch the Orientation Video https://youtu.be/JtEFyzV3q0s



2. Complete the Application https://forms.office.com/r/gc5wgX4Wjn

3. Email <u>adulteducation@worwic.edu</u> to schedule an appointment and Complete Testing The program serves adults who are at least 18 years old and residents of Wicomico Co., Maryland. (Some exceptions apply.)

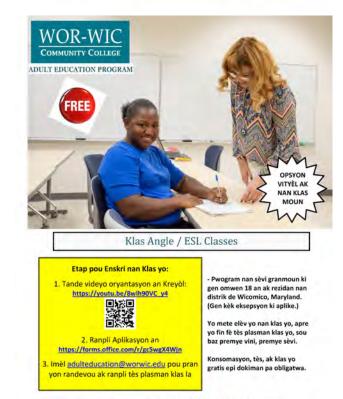
Students are placed in classes, after completion of class placement testing, on a first-come, first-served basis.

Intake, testing, and classes are free, and documentation is not required.

For more Information: Call/Text, (443) 669-6373



Para obtener más información: llame /mensaje de texto, (443) 669-6373





Steps to Enroll:

1. Watch the Orientation Video https://youtu.be/JtEFyzV3q0s



- 2. Complete the Application https://forms.office.com/r/gc5wgX4Wjn
- Email <u>adulteducation@worwic.edu</u> to schedule an appointment and Complete Testing.

Testing appointments must be scheduled in advance and completed in-person at Wor-Wic Community College or the Downtown Library in Salisbury.

> For more information: Call/Text, (443) 669-6373



ADULT EDUCATION PROGRAM

There are TWO ways to earn a Maryland High School Diploma: Completing the National External Diploma Program® OR Passing the Official GED® Test!

The program serves adults, who are at least 18 years old and residents of Wicomico Co., Maryland. The NEDP® can enroll clients from Worcester and Somerset Co.



The NEDP® can enroll clients residing in Wicomico, Somerset, and Worcester Counties. The NEDP® is a computer-based portfolio, which is accessed online. There is a \$150 fee to enroll into the program, which is paid when the client qualifies on Reading and Math skills tests. Clients earn a diploma after all eight competency areas are 100% demonstrated.



LESTING SERVICE

There is a \$45 fee for the complete Official GED® Test for 1st time test takers who reside in Maryland. There is a \$30 fee for each GED® Test Subject for re-takes. There are 4 subjects in the complete test. Students schedule for the Official GED® Test at <u>www.ged.com</u>. The Adult Education Program provides testing and classes to help students prepare for the official test, but us not authorized to schedule, reschedule, or administer the Official GED® Test.



1. Watch the Orientation Video https://youtu.be/JtEFyzV3q0s



2. Complete the Application https://forms.office.com/r/gc5wgX4Wjn

3. Email <u>adulteducation@worwic.edu</u> to schedule an appointment and complete class placement testing Intake, testing, and classes are free, and no documentation is required.

Students are placed in classes, after completion of class placement testing, on a first-come, first-served basis.

The program serves adults, who are at least 18 years old and residents of Wicomico Co., Maryland. The NEDP® can also enroll clients from Worcester and Somerset Counties.

For more information: Call/Text, (443) 669-6373



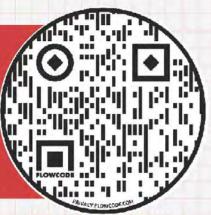
INTERESTED IN ADULT EDUCATION CLASSES?

We offer Adult Basic Education (ABE) and English as a Second Language (ESL) classes. Registration is now online! Use the QR code to sign up or call/email us using the information below.

ABE & ESL Classes In-person intake and pre-testing is required prior to joining a class.

Fall Semester: Sept. 13 - Dec. 17 Spring Semester: Jan. 3 - April 29

We offer day and evening classes with in-person and online options.



OPEN YOUR PHONE'S CAMERA APP AND HOLD IT ABOVE THE CIRCLE TO SIGN UP!

Worcester County Public Schools Adult Education Program 410-632-5071 adulteducation@worcesterk12.org



Funding for the Adult Education program is provided by the MD Department of Labor



INTERESADO EN CLASES PARA ADULTOS?

Tenemos clases de educación básica para adultos (ABE) y clases de ingles (ESL). El registro está en línea.



ENTERESE NAN KLAS EDIKASYON POU GRANMOUN?

Nou ofri Edikasyon Debaz pou granmoun (ABE) ak klas angle tankou yon dezyèm lang (ESL) Enskripsyon an kounye a sou entènèt.

ESL & ABE klas yo Semès Otòn: 13 septanm - 17 desanm

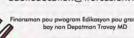
ou ofri klas jou ak aswè ak opsyon an pèsòn ak s

Semès prentan: 3 janvye - 29 avril



LOUVEI APP KAMERA TELEFÖN OU AN EPI KENBE LI ANWO SEK LA POU ENSKRI!

Worcester County Public Schools Adult Education Program 410-632-5071 adulteducation@worcesterk12.org



Area Adult Education Providers

** You may enroll with any program that is convenient for you no matter which Maryland county that you live in.**

Dorchester County

Chesapeake College 1000 College Circle Wye Mills, Maryland 21679 Phone: 410-822-5400 Services offered: Classes in Reading, Writing, Math, English for Speakers of Other Languages, GED Test Preparation and National External Diploma Program

Somerset County

Princess Anne One-Stop Office 30415 Mount Vernon Rd. Princess Anne, MD 21853 Phone: 410-677-4261 Services offered: Classes in Reading, Writing, Math, English for Speakers of Other Languages (ESOL), and GED Preparation.

Wicomico County

Wor-Wic Community College 32000 Campus Drive Salisbury, MD 21804 Phone: 443-669-6373 Email: adulteducation@worwic.edu Services Provided: Adult Basic Education Classes, GED Preparation, English as a Second Language (ESL) Classes, and the National External Diploma Program

Worcester County

Worcester County Board of Education 6270 Worcester Highway Newark, MD 21841 Phone: 410-632-5071 Services Offered Adult Basic Education (ABE) and English as a Second Language (ESL)

Need information for another county? Maryland's providers are listed at: <u>http://www.dllr.state.md.us/gedmd/programs.shtml</u>



PROJECT READ

Need Help Reading? Enroll in Project READ!

Do you need to improve your reading, math or other literacy skills in order to get a job or earn your GED? Find out how to enroll in Project READ.





Want to become an Adult Literacy Coach?

Would you like to help an adult learn how to read? Find out how you can make a difference in someone's life by becoming a volunteer Adult Literacy Coach.

For more information ask a staff member or contact the Project READ Coordinator at 410-749-3612 x159 www.wicomicolibraries.org



Project READ is funded by the Wicomico Public Libraries in partnership with Rotary Club of Wicomico County, The United Way of the Lower Eastern Shore, and The Richard A. Henson Foundation, Inc.

EXPUND CLINIC

Required Information to bring with you:

- * Income information for all household members
- * The value of your house, if you have one
- * The value of your car, if you have one
- * How much you have in your checking or savings account, or any investment accounts

Attorneys CAN provide information on: criminal record expungement, family law, housing, consumer, income tax, and estate planning and administration.

Attorneys CANNOT address: criminal cases, personal injury lawsuits, employment law questions and class actions.

OCEAN CITY MARCH 8 BRANCH from 4-6 PM

Clients attend this session in person and receive assistance from volunteer attorneys. Register under the events page on website or call 410-524-1818 for assistance.







LEGAL RESOURCES

Maryland Courts Self-Help Centers 410.260.1392 mdcourts.gov/selfhelp

Monday-Friday, 8:30 AM to 8:00 PM

Family Law Hotline 800.845.8550

Monday-Friday, 9:30 AM to 4:30 PM

Legal Forms Hotline 800.818.9988 (English) 877.293.2507 (Spanish)

Tuesday, Wednesday & Friday: 9:00AM - 12:30PM Thursday: 9:00AM - 4:00PM

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These organizations may assist you with free or reduced cost legal representation:

Disability Rights Maryland

800.233.7201 disabilityrightsmd.org

Legal Aid Bureau Inc.

800.444.4099 mdlab.org

Maryland Volunteer Lawyers Service, Inc.

800.510.0050 mvlslaw.org

Pro Bono Resource Center of Maryland, Inc.

800.396.1274 probonomd.org

Family Law Assistance

Divorce • Domestic Violence Custody • Adoption Visitation • Child Support Guardianship • Name Change

> Dorchester County Circuit Court 206 High Street Cambridge, Maryland

Mondays, Noon to 3:30 PM

410.228.1395

Somerset County Circuit Court

11770 Somerset Avenue Princess Anne, Maryland

Fridays, 9 AM to Noon

410.651.4618

Wicomico County Circuit Court 101 North Division Street

Salisbury, Maryland

Mondays, 9 AM to Noon

410.334.3127

Worcester County Circuit Court 1 West Market Street Snow Hill, Maryland

Mondays, 9:30 AM to 2:30 PM

410.632.5638